Challenges and Opportunities with Volunteer and Donation Management
Presenter

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Intros

- Your Name
- Your Community
- Your Role
- BRIEFLY!!
Objectives

- Share Challenges and Opportunities from the Sockeye Fire Recovery
- Examples Volunteer and Donation Management
- Explore Proactive Options within Different Communities.
What was unique about the 2015 Wildfire Season?

- 5 Million Acres burned
- 2004, 2005 and 2015
- Lack of Snow
- May = Hottest on record
- “Dry Lightening” during the immediate response
- Late June, 152 fires were ignited by lightning
Systems

- Railroad

Willow
Sockeye Fire
Overview - The Place

- Rural, on the Road System
- 700 square miles
  - 50 miles x 20 miles
  - Sparsely populated
Overview – The People

- Population = 1,600
- Residents – range from affluent retirees to subsistence lifestyles
- Snow machines, 4-Wheelers and sled dogs
- Dog Mushing Capital of the World
Sockeye Fire

- June 14
- Speed
- Approx. 5,500 Total Acres
- 55 ‘Livable Structures’
Sockeye Fire

Immediate Response/Planning

- Evacuation
- Sheltering
- Dog Teams
- Road and Railroad Closed
Volunteer Organizations Active in Disasters

The Four ‘C’s of VOAD

- Cooperation
- Communication
- Coordination
- Collaboration
Phases of Disaster Response

Disaster Management Cycle

1. Pre-Impact
2. Mitigation
3. Response
4. Recovery
5. Restoration
6. Reconstruction
7. Capacity Building
8. Event
Response Phase

The Traditional

- Red Cross and The Salvation Army
- Community Organizations Active in Disasters (COAD)
- Activate volunteers
- Donation sites
Community Organization

The Non-Traditional (Sockeye)

- Dog Rescue and Care – MASS Care Mtg Topic
  - Straw
  - 3 tons of dog food
  - Metal dog dishes
  - Fencing
  - Chains with clips
First Steps

- What are our local resources?
  - Organizations
  - Religious groups (churches, youth groups, food Pantry, etc.)
  - Civic Groups
  - Business partners
  - Service Partners
First Steps

- Where are the gaps?
  - Experience/knowledge base
  - Resources (financial, material)
  - Space (Storage of Donations, Distribution of Donations)
  - The Unknowns (I don’t know what I don’t know)
Major Challenges in Response Phase (Sockeye)

- Decisions regarding what donations are acceptable and who will manage
- Identifying and Communicating Donation Sites
- Communications
- Funding Streams
- Understanding and Differentiation of Roles
Organizational Thoughts for Long Term Recovery

- Case Management
- Donation Management
- Volunteer Management
- Construction Management
- Communications
- Financial
- (Pet/Animal Needs)
Long Term Recovery Team

Traditional Partners

- American Red Cross
- The Salvation Army
- UMCOR
- Lutheran Disaster Relief
- LDS Charities
- Catholic Charities
- Presbyterian Disaster Assistance
- Mennonite Disaster Services
- World Renew
- United Ways
- Lions Clubs
- Elks Clubs
- Local Churches
- Local Businesses
- Local & State Government
Long Term Recovery

Non-Traditional Partners

- My House
- Willow Community Rebuild
- Willow Dog Mushers Assn
- WACO
- Native Corporation
Challenges of Non-Traditional Partnering

- Different Core Values
- Different End Goals
- Infrastructure of Organization
- Issues regarding
  - Donations
  - Liability
  - Communication
Benefits of Non-Traditional Partnering

- New Networks
- Fresh Eyes
- Financial Flexibility
- Community Support and Knowledge
ACCOMPLISHMENTS

- Community Building
- Shared Challenges/Solutions
- Neighborhood Connectedness
Questions?
PROACTIVE WORK

- BREAK INTO GROUPS OF 3-5
  - Try to have several people not from your same community
  - Introduce and share **BRIEFLY** about your location and job/responsibilities
What is unique/different about your community?
- Potential Disasters?
- Road/Ferry System or Bush?
- Industry/Economy
What are your community resources?
- Traditional?
- Non-Traditional?
- Unexpected?
What are the specific challenges of your community?

- Geography
- Population
- Economics
- Other??
Questions?
QUESTION AND RESPONSE

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Additional Resources

- FEMA – [www.fema.gov](http://www.fema.gov)
- Alaska VOAD - [https://akvoad.communityos.org/](https://akvoad.communityos.org/)