State of Alaska Individual Assistance Process

1. Disaster Event Occurs
   - First Responders and Emergency Managers work to address critical life health and safety needs

2. The Governor issues a Disaster Declaration and activates State Disaster Recovery Programs
   - Register for Individual Assistance Online - Ready.Alaska.Gov
     Phone – 1-855-445-7131

3. Work with a State IA Case manager in person and over the phone to verify damages
   - Be patient while an eligibility determination is made and payment is processed

4. Receive a determination letter and/or funding. Apply for other assistance.
   - Be ready to provide documents, photos, video, insurance information, proof of ownership, and ID.

5. Make temporary or permanent repairs when possible. Keep receipts. Don’t wait to recover!