

Continuity Assistance Tool (CAT)

Continuity Guidance for Non-Federal Governments (States, Territories, Tribes, and Local Government Jurisdictions) FEMA P-788 / September 2013



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Table of Contents

PURPOSEi				
		ROUNDi		
BF	ENEFI	TS OF THE CATi		
AI	BOUT	THE CATii		
CA	AT PRO	OCESSiv		
CO	ONTIN	UITY MANAGEMENT FUNCTIONS FOR CONTINUITY ASSISTANCE TOOLv		
	1.	ELEMENTS OF A VIABLE CONTINUITY CAPABILITY		
	1.1	ESSENTIAL FUNCTIONS		
	1.2	ORDERS OF SUCCESSION		
	1.3	DELEGATIONS OF AUTHORITYv		
	1.4	CONTINUITY FACILITIESv		
	1.5	CONTINUITY COMMUNICATIONS		
	1.6	ESSENTIAL RECORDS MANAGEMENTv		
	1.7	HUMAN RESOURCESv		
	1.8	TEST, TRAINING, AND EXERCISE (TT&E) PROGRAMv		
	1.9	DEVOLUTION OF CONTROL AND DIRECTIONvi		
	1.10	RECONSTITUTION OPERATIONS		
	2.	CONTINUITY PROGRAM FOUNDATIONvi		
	2.1	PROGRAM PLANS AND PROCEDURESvi		
	2.2	RISK MANAGEMENTvi		
	2.3	BUDGETING AND ACQUISITION OF RESOURCES		
	2.4	CONTINUITY PLAN OPERATIONAL PHASES AND IMPLEMENTATIONvi		
GI	ENERA	AL INFORMATION		
	CONT	ACT INFORMATION		
	GENEI	RAL COMMUNITY INFORMATIONvii		
(CONTI	INUITY EXPERIENCE		
(CONTI	INUITY MANAGEMENT FUNCTIONS SUMMARYviii		
	1.1 ES	SENTIAL FUNCTIONS		
	1.2 OR	DERS OF SUCCESSION		
	1.3 DE	LEGATIONS OF AUTHORITY		
	1.4 CO	NTINUITY FACILITIES		

September 2013	Continuity Assistance Tool (CAT) for Non-Federal Governments
1.5 CONTINUITY COMMUNICATIONS	
1.6 ESSENTIAL RECORDS MANAGEMENT	
1.7 HUMAN RESOURCES	
1.8 TEST, TRAINING, AND EXERCISE PROGRAM .	
1.9 DEVOLUTION OF CONTROL AND DIRECTION.	
1.10 RECONSTITUTION OPERATIONS	
2.1 PROGRAM PLANS AND PROCEDURES	
2.2 RISK MANAGEMENT	
2.3 BUDGETING AND ACQUISITION OF RESOURCE	ES
APPENDIX A: OPERATIONAL PHASES AND IMPL	EMENTATION (CMF 2.4)A-1
APPENDIX B: REFERENCES	
APPENDIX C: CONTINUITY PRACTITIONER COU	JRSESC-1
APPENDIX D: LIST OF ACRONYMS	D-1

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CONTINUITY ASSISTANCE TOOL OVERVIEW

PURPOSE

This Continuity Assistance Tool (CAT) provides guidance and assistance for States, Territories, Tribal, and Local Government Jurisdictions (collectively referred to herein as "organizations") to identify continuity program strengths and areas for improvement.

BACKGROUND

National Security Presidential Directive-51/Homeland Security Presidential Directive-20 (NSPD-51/HSPD-20) *National Continuity Policy* was issued by the President to establish and maintain a comprehensive and effective national continuity capability. The National Continuity Policy Implementation Plan (NCPIP) builds upon the Policy and provides guidance to executive departments and agencies and non-Federal Governments (including State, local, tribal, and territorial governments) on identifying and carrying out their Essential Functions to lead and sustain the Nation during a catastrophic emergency. The NCPIP also encourages coordination among Federal, State, local, tribal, and territorial governments and the private sector to achieve a comprehensive and integrated continuity capability. Through this collaborative effort, our national security posture can be enhanced to enable a more rapid and effective response to, and recovery from, a national emergency.

The Federal Emergency Management Agency (FEMA), in coordination with its non-Federal partners developed Continuity Guidance Circular 1 (CGC 1), *Continuity Guidance for Non-Federal Governments, States, Territories, Tribes, and Local Government Jurisdictions,* in July 2013 to provide operational guidance to implement the NCPIP. This assistance tool captures the key elements necessary for organizations to create a comprehensive continuity program and plan, as described in CGC 1, and provides a method to review those continuity programs and plans.

Continuity programs and operations are fundamental practices that allow critical services to remain available under all conditions. The CAT was created to establish industry-wide benchmarks for the management, overall performance, and readiness of organizations to respond to a continuity event. The tool allows for organizations throughout the United States to examine their continuity capability by utilizing an easy-to-use national and uniform method to identify gaps in continuity programs and justify the funding and resources needed for improvements. Through identifying and filling these gaps, viable continuity programs can be established to help keep organizations functioning during emergencies.

The CAT is useful for all organizations regardless of location, size and status of existing continuity programs or plans. The tool describes the elements necessary to establish and maintain a viable continuity capability and can assist with establishing a foundation and framework for building a comprehensive program. If an organization does not have an existing program, the CAT can be used as a checklist to create an initial continuity plan and program.

BENEFITS OF THE CAT

The CAT:

- 1. Allows for comprehensive continuity program review.
- 2. Defines/refines continuity program baseline for strategic planning to correct deficiencies and achieve the required capabilities.
- 3. Provides program orientation for new staff members and leaders.
- 4. Creates a framework for budget, staff, and resource justification.
- 5. Enables the development of plans to rectify deficiencies.

ABOUT THE CAT

The CAT process is designed to guide the operational readiness and capabilities of organizations to help ensure the performance of Essential Functions and services under any circumstance. The tool is divided into two continuity categories: (1) Elements of a Viable Continuity Capability and (2) Continuity Program Foundation. These categories are further grouped into **Continuity Management Functions (CMF)** that describes specific key components of continuity.

1. ELEMENTS OF A VIABLE CONTINUITY CAPABILITY

Continuity Guidance Circular 1 describes ten elements that are necessary, to establish and maintain a comprehensive and effective continuity capability. The ten elements of a viable continuity capability are:

- 1.1 Essential Functions
- 1.2 Orders of Succession
- 1.3 Delegations of Authority
- 1.4 Continuity Facilities
- 1.5 Continuity Communications
- 1.6 Essential Records Management
- 1.7 Human Resources
- 1.8 Test, Training, and Exercise Program
- 1.9 Devolution of Control and Direction
- 1.10 Reconstitution Operations

2. CONTINUITY PROGRAM FOUNDATION

An organization's resiliency is built upon a foundation of continuity planning and continuity program management. This foundation is comprised of (1) plans and procedures to help guide leadership during a crisis, (2) risk management initiatives to identify, control, and minimize the impact of uncertain events, (3) adequate budgeting and resource allocation to support resiliency efforts, and (4) operational phases that help guide implementation of the continuity plan during various phases of a continuity event. The four supporting components of a Continuity Program Foundation are:

- 2.1 Program Plans and Procedures
- 2.2 Risk Management
- 2.3 Budgeting and Acquisition of Resources
- 2.4 Continuity Plan Operational Phases and Implementation (*included as the separate Appendix A due to its unique nature*)

These CMFs are described in detail in CGC 1 (see Appendix B: References), and are summarized on pages v and vi. The guidance document addresses common attributes of continuity programs and provides detailed suggestions of how to create a viable continuity capability. However, some CMFs may not be appropriate for all organizations and may be excluded if they are not applicable.

Each CMF is subdivided into **Attributes**, and these attributes are further subdivided into **Characteristics**. **Attributes** are broad criteria by which the performance of a CMF in a particular area can be addressed. **Characteristics** are detailed criteria that further clarify the area being assessed.

The CAT questions are subjective in nature. Therefore, it is reasonable to expect some variability from organization to organization when characteristics are reviewed. This flexibility is acceptable, since no two organizations' continuity programs are identical.

Organizational leadership and other personnel supporting continuity plans and programs are encouraged to enroll in the Continuity of Operations Excellence Series. The series provides a curriculum for certification as either a Professional Continuity Practitioner (Level I) or Master Continuity Practitioner (Level II). This training will assist organizations develop and execute continuity functions. The Continuity Practitioner requirements list can be found in Appendix C. Additional continuity training information can be found at http://www.fema.gov/courses.

CAT PROCESS

The process provided below is the recommended method to apply this tool:

Step 1: The continuity manager meets with functional representatives (i.e., IT manager, HR manager, Security managers, etc.) of the organization to review the CAT.

Step 2: With the assistance of the continuity manager, the functional representatives review their respective characteristics.

Answer each characteristic "Yes", "No", or "Not Applicable" (N/A). Flexibility is built into the assistance tool. Therefore, "Not Applicable" (N/A) may be used for those characteristics that do not apply.

Some characteristics are identified as "critical" and are denoted with an asterisk (*) following the number. These critical characteristics represent high priority criteria necessary for functional continuity programs and plans. Responding "No" for these characteristics denote primary areas of focus for the organization. Funding and resources should be appropriately allocated to fulfill these critical areas to build a viable continuity capability.

Step 3: For each characteristic, a "comments" section is provided to enter any helpful notes.

Step 4: For each CMF, tally all Characteristics to obtain the "Yes", "No", and "N/A" CMF totals. Record this tally in the CMF header.

Step 5: Capture each CMF total in Table 2 - Continuity Management Functions Summary on page viii.

CONTINUITY MANAGEMENT FUNCTIONS FOR CONTINUITY ASSISTANCE TOOL

The Continuity Management Functions in this tool are defined as follows. For further information, please refer to CGC-1.

1. ELEMENTS OF A VIABLE CONTINUITY CAPABILITY

1.1 ESSENTIAL FUNCTIONS

The limited set of organization level functions that should be continued throughout, or resumed rapidly after, a disruption of normal activities.

1.2 ORDERS OF SUCCESSION

Provisions for the assumption of senior agency offices during an emergency in the event that any of those officials are unavailable to execute their legal duties.

1.3 DELEGATIONS OF AUTHORITY

Identification, by position, of the authorities for making policy determinations and decisions at HQ, field levels, and all other organizational locations. Generally, pre-determined delegations of authority will take effect when normal channels of direction have been disrupted and will lapse when these channels have been reestablished.

1.4 CONTINUITY FACILITIES

Continuity facilities are locations from which leadership and critical positions may operate during a continuity event. These may include one or many facilities or virtual offices from which to continue essential operations.

1.5 CONTINUITY COMMUNICATIONS

Continuity communications are the systems that support full connectivity among leadership, internal elements, and other organizations to perform Essential Functions during a continuity event.

1.6 ESSENTIAL RECORDS MANAGEMENT

Essential records management is the identification, protection, and availability of information systems and applications, electronic and hardcopy documents, references, and records needed to support Essential Functions during a continuity event.

1.7 HUMAN RESOURCES

Human resources involves policies, plans, and procedures that address human resources needs during a continuity event, such as guidance on pay, leave, work scheduling, benefits, telework, hiring, authorities, and flexibilities.

1.8 TEST, TRAINING, AND EXERCISE (TT&E) PROGRAM

An effective TT&E program identifies, trains, and prepares personnel capable of performing their continuity responsibilities and implementing procedures to support the continuation of Essential Functions. Training provides the skills and familiarizes personnel with procedures and tasks. Tests and exercises serve to assess and validate all the components of continuity plans, policies, procedures, systems, and facilities.

1.9 DEVOLUTION OF CONTROL AND DIRECTION

Devolution is the capability to transfer statutory authority and responsibility for Essential Functions from primary operating staff and facilities to other employees and facilities. It also provides the means to sustain that operational capability for an extended period.

1.10 RECONSTITUTION OPERATIONS

Reconstitution planning is the process by which organizations/personnel resume normal operations from the original or a replacement primary operating facility.

2. CONTINUITY PROGRAM FOUNDATION

2.1 PROGRAM PLANS AND PROCEDURES

Continuity planning is an effort to document the existence of, and seek the capability to continue Essential Functions during a wide range of potential emergencies.

2.2 RISK MANAGEMENT

Risk management is a process to identify, control, and minimize the impact of uncertain events. This process organizes information to provide decision makers with information about risks to the organization's readiness, and to provide them with options for risk mitigation.

2.3 BUDGETING AND ACQUISITION OF RESOURCES

The budgeting and planning process can help organizations provide the critical continuity resources necessary to continue performing Essential Functions before, during, and after a continuity event.

2.4 CONTINUITY PLAN OPERATIONAL PHASES AND IMPLEMENTATION

Organizations must be prepared to implement executive decisions that are based upon a review of the emergency, and then determine the best course of action based on readiness posture. Organizations should integrate implementation procedures and criteria into their continuity plans. The continuity plan must address four phases of: (1) readiness and preparedness, (2) activation, (3) continuity operations, and (4) reconstitution. These factors are most easily reviewed during an exercise or actual event. Therefore, they have been separated from the main tool and appear as Appendix A.

GENERAL INFORMATION

This section is provided to revisit an organization's community information and continuity experience prior to starting the Continuity Assistance Tool. The preliminary questions asked below help "set the stage" for assisting an organization's continuity program by refreshing the specifics of community, landscape, potential hazards, and continuity experience.

CONTACT INFORMATION

Organization Location	Continuity Manager Name	Continuity Manager Telephone

GENERAL CONTINUITY INFORMATION

1. In which FEMA region (s) is your organization's community located?				2. What are the pri hazards to your org			e the primary industrial your organization?
	I II Hurricane			Nuclear test site/ transportation route			
	III	IV		Tornado			ry bombing site
	V	VI		Flooding		Radioa	active waste site
	VII	VIII		Earthquake		Nuclea	ar reactor
	IX	Х		Other		Other	
						None	
4. What does the physical landscape of the con- which your organization operates resemble?				nunity in	5. What body of near? (Mark as m		ganization situated opropriate).
	Desert		Mountainous	/Hilly	River	Lake	Ocean
	Flat and/or T	reeless	Forested		None		
	Grassy, Plain	is area					
		E XPERIENCE write Yes, No, o				3 Has v	our organization had to
			las your organization tinuity exercises?	participated in		their continuity of	
4. Who is in charge of your Continuity Plan?		inuity		of guidance does your o operations plans and pro		in developing its	
	Emergency N	Aanagement		Federal G	buidance		
Safety			State/Loc	al Guidance			
Security Department			Commerc	eial Guidance			
	Other			Other			

CONTINUITY MANAGEMENT FUNCTIONS SUMMARY

Continuity Category	CMF	Continuity Management Function	Total Yes	Total No	Total N/A
	1.1	Essential Functions			
	1.2	Orders of Succession			
Elements	1.3	Delegations of Authority			
of	1.4	Continuity Facilities			
a	1.5	Continuity Communications			
Viable	1.6	Essential Records Management			
Continuity	1.7	Human Resources			
Capability	1.8	Test, Training & Exercise Program			
	1.9	Devolution of Control and Direction			
	1.10	Reconstitution Operations			
	2.1	Program Plans and Procedures			
Continuity Program	2.2	Risk Management			
Foundation	2.3	Budget and Acquisition of Resources			
	2.4	Continuity Plan Operational Phases and Implementation (Appendix A)			

Table 1: Continuity Management Functions Summary

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CONTINUITY ASSISTANCE TOOL

1. ELEMENTS OF A VIABLE CONTINUITY CAPABILITY

Continuity Management Function

1.1 ESSENTIAL FUNCTIONS

A subset of overall organization activities that are determined to be critical. These functions enable the organization to provide vital services, exercise civil authority, maintain the safety of the community, and sustain the industrial/economic base during an emergency. The functions must be continued under any and all circumstances.

** Form Instructions: Please pick from the drop down menus, or write your choice of Yes, No, or N/A in each box.

Tally	Number of N	o N	lumber of Yes	Number of N/A
Attribute				Please choose Yes, No, or N/A
1.1.1				provide vital services, exercise civil adustrial/economic base during any
Characterist	cs			
1.1.1.1*	Organization identified and priori outlined in CGC 2, and document D-1, bullet #1]			
Comments				
1.1.1.2	Organization reviewed its gove by applicable laws, presidential d [CGC 1 Annex D, Page D-1, bull	irectives, executive or		
Comments				

- Pick One
- Organization reviewed its government functions to determine those directed 1.1.1.3 by applicable laws, presidential directives, executive orders, and other directives. [CGC 1 Annex D, Page D-1, bullet #2]

Comments

1.1.1.4 Organization's BPA identified and mapped the functional processes, workflows, activities, resources, personnel expertise, supplies, equipment, infrastructures, systems, data, and facilities inherent to the execution of each identified essential function. [CGC 1 Annex D, Page D-1, bullet #3a]

Pick One

1.1.2	Identify and prioritize all organizational Essential Functions to enable the services, exercise civil authority, maintain the safety of the general public, and economic base during any emergency.	
Characteristi	cs J	Please choose Yes, No, or N/A
1.1.2.1	The organization head or designee validated and approved the identified essential functions and BPA. [CGC 1 Annex D, Page D-1, bullet #3b]	Pick One
Comments		
1.1.2.2	Organization conducted a business-process flow map to identify how each esse function is performed and executed. [CGC 1 Annex D, Page D-1, bullet #4]	ntial Pick One
Comments		
1.1.2.3	Organization determined the essential functions that need to be continued uninterru or resumed within 12 hours, regardless of circumstance. [CGC 1 Annex D, Page bullet #5]	-
Comments		
1.1.2.4	Organization identified internal and external interdependencies that are part of or influence each essential function business process. [CGC 1 Annex D, Page D-2, bullet #6]	
Comments		

1. ELEMENTS OF A VIABLE CONTINUITY CAPABILITY

Continuity Management Function

1.2 ORDERS OF SUCCESSION

Provisions that enable an orderly and predefined transition of organizational leadership positions if an organization's leader is incapacitated or becomes otherwise unavailable during a continuity event.

**Form Instructions: Please pick from the drop down menus, or write your choice of Yes, No, or N/A in each box

Tally	Number of No	Number of Yes	Number of N/A
Attribute			
1.2.1		ine of succession in the absence of leader nd predefined transition of leadership within	
Characterist	cs		Please choose Yes, No, or N/A
1.2.1.1*	accordance with applicable laws to	nented orders of succession in advance and in ensure there is an orderly and predefined tran 7. [CGC 1 Annex E, Page E-1, bullet #1]	Pick One nsition
Comments			
1.2.1.2*	ensure a designated official is avail that official is appointed by the a	f succession for the position of organization hable to serve as acting head of the organization ppropriate authority, replaced by the perma eved. [CGC 1 Annex E, Page E-1, bullet #2]	n until
Comments			
1.2.1.3*	•	succession for other key organization leadersh d to: administrators, regional or field director age E-1, bullet #3]	

Comments (Section 1.2.1 Cont'd)

1.2.1.4	Within each order of succession, organization included at least three	Pick One
	positions permitted to succeed to the identified leadership position. [CGC 1 Annex E,	
	Page E-1, bullet #4]	

1.2.2 Identify and acquire effective communications systems that support full connectivity, under all conditions, among key government leadership, internal elements, other agencies, critical customers, and the public.

Characteristics		Please choose Yes, No, or N/A	
1.2.2.1	Organization described orders of succession by positions or titles, rather than by the names of the individuals holding those offices. [CGC 1 Annex E, Page E-1, bullet #		
Comments			
1.2.2.2	Organization included at least one individual in their order of succession who is geographically dispersed from the organization head and other individuals within order of succession. All organizations should include an individual wh geographically dispersed in all HQ and non-HQ orders of succession, where feas [CGC 1 Annex E, Page E-1, bullet #6]	o is	
Comments			
1.2.2.3	Organization at all levels coordinated the development and revision of their orders succession with their general counsel or chief counsel to ensure legal sufficiency. [4 1 Annex E, Page E-1, bullet #7]		
Comments			
1.2.2.4	Organization included orders of succession in the essential records and ensured the records are available at all continuity facilities. [CGC 1 Annex E, Page E-2, bullet #		

 1.2.3
 Notify and train successors to leadership positions within the organization, with all training sessions recorded in the organization's training records.

 Characteristics
 Please choose Yes, No, or N/A

 1.2.3.1
 Organization revised orders of succession, as necessary, and distributed the revisions promptly as changes occurred to higher organization authorities, potential successors, affected staff, and others, as appropriate. [CGC 1 Annex E, Page E-2, bullet #9]

 Comments

1.2.3.2 Organization conducted annual successor training for all personnel who assumed *Pick One* authority and responsibility of the organization's leadership if that leadership was incapacitated or became otherwise unavailable during a continuity situation? This includes: briefing successors to the position of the organization's head on their duties and responsibilities as a successor, as reflected within the organization's training records. [CGC 1 Annex E, Page E-2]

1. ELEMENTS OF A VIABLE CONTINUITY CAPABILITY

Continuity Management Function

1.3 DELEGATIONS OF AUTHORITY

Specify who is authorized to act on behalf of the organization's chief, chairman, elected leader, and other key leaders for specified purposes. They ensure that designated individuals have the legal authority to carry out their duties.

**Form Instructions: Please pick from the drop down menus, or write your choice of Yes, No, N/A in each box.

Tally	Number of Yes	Number of No	Number of N/A
Attribute			

1.3.1 Identify and document the delegation of authority to make policy determinations and decisions for key organizational leadership positions at the headquarters (HQ), regional, field, satellite, and other levels and other organization's locations, as appropriate. This action will ensure a rapid response to any emergency and to minimize disruptions that require continuity implementation.

Characteristics

Please choose Yes, No, or N/A

1.3.1.1 Organization established and documented, in advance, the legal authority for *Pick One* the position of Organization Head and other key supporting positions to make key policy decisions during a continuity situation. [CGC 1 Annex F, Page F-1, bullet #1]

Comments

1.3.1.2* Organization established and documented, in advance, the legal authority for the position of Organization Head and other key supporting positions. This documentation outlines explicitly in a statement the authority, including any exceptions to that authority, of an official so designated to exercise organization direction. [CGC 1 Annex F, Page F-1, bullet #1a]

Pick One

1.3.1.3 Organization established and documented, in advance, the legal authority for the position of Organization Head and other key supporting positions to delineate the limits of authority and accountability. [CGC 1 Annex F, Page F-1, bullet #1b]

Comments

1.3.1.4 Organization established and documented, in advance, the legal authority for *Pick One* the position of Organization Head and other key supporting positions to establish the rules and procedures designated officials must follow when facing the issues of succession to office. [CGC 1 Annex F, Page F-1, bullet #1c]

Comments

1.3.1.5 Organization established and documented, in advance, the legal authority for *Pick One* the position of Organization Head and other key supporting positions to outline the authority of officials to re-delegate functions and activities, as appropriate [CGC 1 Annex F, Page F- 1, bullet #1d]

Comments

1.3.1.6* Organization established and documented, in advance, the legal authority for the position of Organization Head and other key supporting positions to make key policy decisions during a continuity situation. These policy decisions include defining the circumstances under which delegation of authorities would take effect and be terminated. [CGC 1 Annex F, Page F-1, bullet #1e]

Comments

1.3.1.7 Organization established and documented in advance the legal authority for the position of Organization Head and other key supporting positions to including incorporating the conditions under which delegations will take place the method of notification; the duration the delegations may last; and the conditions when the delegations may be terminated. Additional conditions would include temporal, geographical, or organizational limitations to the authorities granted by the orders of succession or delegations of authorities, including the ability to re-delegate authorities. [CGC 1 Annex F, Page F-1, bullet #1f]

Pick One

Comments (Section 1.3.1 Cont'd)

1.3.2 Inform and train key officials on the organization delegations of authority by recording all training sessions within the organization training records, so that the organization can transfer leadership authority in an orderly manner, when applicable, during a response to any emergency.

Characterist	ics P	Please choose Yes, No, or N/A	
1.3.2.1*	Organization informed those officials listed within the delegations of authors who might be expected to assume authorities in continuity activation. [CGC 1 An F, Page F-2, bullet #2]	5	
Comments			
1.3.2.2	Organization included delegations of authority as an essential record and ensur they are available at all continuity facilities. [CGC 1 Annex F, Page F-2, bullet #3]	ed Pick One	
Comments			

1.3.2.3 Organization coordinated the development and revisions of delegations of *Pick One* authority with their general counsel or chief counsel to ensure legal sufficiency [CGC 1 Annex F, Page F-2, bullet #4]

1. ELEMENTS OF A VIABLE CONTINUITY CAPABILITY

Continuity Management Function

1.4 CONTINUITY FACILITIES

Locations from which the organization leadership and critical positions may operate during a continuity event. This may include one or many facilities or virtual offices from which to continue essential operations.

**Form Instructions: Please pick from the drop down menus, or write your choice of Yes, No, or N/A in each box.

personnel conducting the review. [CGC 1 Annex G, Page G-2, bullet #2]

Tally	Number of Y	Yes Number of No	Number of N/A
Attribute			
1.4.1	options. The options would incl		ilities and, as appropriate, virtual office applicable risk assessments, to provide er any circumstances.
Characterist	ics		Please choose Yes, No, or N/A
1.4.1.1*	including an alternate site for the devolution of essential functions facilities; alternate usages of exis	ntified, prepared, and maintained contine e relocation of their ERG and a devoluti to the DERG. This capability can encor sting facilities; and, as appropriate, work ork. [CGC 1 Annex G, Page G-2, bullet	ion site for the npass separate arrangements,
Comments			
1.4.1.2	and functionality to ensure th	inuity facilities annually for the he facilities meet its continuity req umented the date of the review an	uirements. In

1.4.1.3 Organization chose continuity facilities located in areas where the potential disruption of the organization's ability to initiate and sustain operations is minimized, based upon their risk assessments. [CGC 1 Annex G, Page G-2, bullet #3]

Comments

1.4.1.4* Continuity facilities have sufficient distance, based upon risk assessments and *Pick One* as judged by the organization, from the primary operating facility, threatened area, and other facilities or locations that are potential sources of disruptions or threats. [CGC 1 Annex G, Page G-3, bullet #4]

Comments

1.4.1.5 Organization has all critical supplies and equipment pre-positioned or *Pick One* maintains detailed site preparation and activation plans in order to achieve full operational capability within 12 hours of notification. [CGC 1 Annex G, Page G-3, bullet #5]

Comments

1.4.1.6Organization ensured the continued availability of facility space and services by
coordinating with site facility managers and property owners, if applicable. [CGC 1
Annex G, Page G-3, bullet #6]Pick One

Comments

1.4.1.7 If continuity facilities are neither owned nor leased by the organization, organizations *Pick One* prepared and signed a MOA/MOU with the owner or occupant of the facility and reviewed the MOA/MOU annually, documenting the review with the date of review and names of personnel conducting the review. [CGC 1 Annex G, Page G-3, bullet #7]

September 2013 Continuity Assistance Tool (CAT) for Nor		-Federal Governments	
1.4.1.8	At a minimum, the MOAs/MOUs specified the required notification time for owner/occupant of the facility to have it configured and available for occupancy as a continuity facility. [CGC 1 Annex G, Page G-3, bullet #7a]	Pick One	
Comments			
1.4.1.9	At a minimum, the MOAs/MOUs specified the space and services to be provided at the	Pick One	
	facility. [CGC 1 Annex G, Page G-3, bullet #7b]		
Comments			
1.4.1.10	At a minimum, the MOAs/MOUs specified the sole use of allocated space by the organization during the period of occupancy. [CGC 1 Annex G, Page G-3, bullet #7c]	Pick One	
Comments			

1.4.2 Equip all organization's alternate facilities, to include existing facilities and as appropriate, virtual office options including telework, with appropriate resources to maintain survivable protection and sustain continued, endurable operations under any circumstances.

Characteristics

Please choose Yes, No, or N/A

1.4.2.1 Organization established and maintained procedures for the orientation, inprocessing, and reception of ERG and DERG personnel and for conducting operations and administration at all continuity facilities. [CGC 1 Annex G, Page G-3, bullet #8]

Comments

1.4.2.2 Organization identified alternate and devolution sites by either ensuring the capability *Pick One* exists at the facility prior to activation or by ensuring availability within the acceptable recovery time determined for their essential functions [CGC 1 Annex G, Page G-3, bullet #9]

Comments

1.4.2.3Organization's alternate and devolution sites are capable of replication of essential
capabilities by providing systems and configurations that are used in daily activities.Pick One[CGC 1 Annex G, Page G-3, bullet #9a]

Comments

1.4.2.4 Organization's alternate and devolution sites are capable of interoperable *Pick One* communications, including the means for secure communications if appropriate with all identified essential internal and external organizations, as well as with customers and the public. [CGC 1 Annex G, Page G-3, bullet #9b]

Comments	(Section 1.4.2 Cont'd)	
1.4.2.5*	Organization ensured the alternate and devolution sites availability of computer equipment, software, and other automated data processing equipment necessary to carry out essential functions and information systems are up-to-date with the latest software and system updates. [CGC 1 Annex G, Page G-3, bullet #9c]	Pick One
Comments		
1.4.2.6	Organization alternate and devolution sites have capabilities to access and use essential records necessary to facilitate the performance of essential functions. [CGC 1 Annex G, Page G-3, bullet #9d]	Pick One
Comments		
1.4.2.7*	Organization's alternate and devolution sites are capable of performing essential functions as soon as possible after continuity activation with minimal disruption of operations, the ability to maintain this capability for up to 30 days or until normal operations resume, and the capability to perform these essential functions under all threat conditions. [CGC 1 Annex G, Page G-4, bullet #9e]	Pick One
Comments		
1.4.2.8	Organization's alternate and devolution sites planned for reliable logistical support, services, and infrastructure systems. [CGC 1 Annex G, Page G-4, bullet #9f]	Pick One
Comments		
1.4.2.9*	Organization's alternate and devolution sites have essential support resources available, such as food, water, fuel, medical facilities, and municipal services, such as fire and police, to ensure the health, safety, and security of ERG/DERG (Emergency Relocation Group/Devolution Emergency Response Group) members. [CGC 1 Annex G, Page G-4, bullet #9g]	Pick One

1.4.3	Provide survivable protection and sustain continued, endurable operations under any circumstances from all			
	organization's alternate facilities, to include alternate usages of existing facilities. In addition, as			
	appropriate, virtual office options including telework.			

Characteristi	ics F	Please choose Yes, No, or N/A
1.4.3.1*	Organization's alternate and devolution sites have the capability for emergency/bac power capability, so that essential functions and operations can continue in the the primary source of power is disrupted. [CGC 1 Annex G, Page G-4, 9h]	•
Comments		
1.4.3.2 <i>Comments</i>	Organization's alternate and devolution sites have housing available to suppor ERG/DERG at or near the continuity facilities, such as billeting within facility, other locations, including motels, or at ERG/DERG members' ho if within commuting distance to the continuity facility. [CGC 1 Annex G, Page bullet #9i]	the omes
1.4.3.3	Organization's alternate and devolution sites have a defined transportation support that details ERG/DERG transportation to, from, and on the site. [CGC 1 Annex G, G-4, bullet #9j]	

Comments

1.4.3.4 Organization ensured alternate and devolution sites have sufficient levels of *Pick One* physical and information security to protect against all threats, as identified in the facility's risk assessment and physical security surveys. This includes sufficient personnel to provide perimeter, access, and internal security, as required by organization policy. [CGC 1 Annex G, Page G-4, bullet #9k]

September 2013 Continuity Assistance Tool (CAT) for		Non-Federal Government
Comments	(Section 1.4.3 Cont'd)	
1.4.3.5	Organization incorporated telework into its continuity plans and procedures. [CGC 1 Annex G, Page G-4]	Pick One
Comments		
1.4.3.6	Organization assessed essential functions to identify which functions the organization must conduct on-site and which functions the organization can conduct via telework, and evaluated the use of telework for supporting extended continuity operations and use by non-ERG personnel. [CGC 1 Annex G, Page G-4, bullet #1]	Pick One
Comments		
1.4.3.7	For those essential functions that employees must conduct on-site,organization classified job by exposure risk level to pandemic influenza and notified those employees that they are expected to work on-site during an influenza pandemic. [CGC 1 Annex G, Page G-4, bullet #1a]	Pick One
Comments		
1.4.3.8	Organization established and maintained plans and procedures to use telework as a primary or back-up continuity strategy for those essential functions and supporting tasks that are telework authorized, based upon the assessment. [CGC 1 Annex G, Page G-4, bullet #2]	Pick One
Comments		
1.4.3.9	Organization established a policy under which eligible employees, both ERG and non- ERG personnel, are authorized to telework during a continuity event. [CGC 1 Annex G, Page G-4, bullet #3]	Pick One

Comments (Section 1.4.3 Cont'd)

1.4.3.10 Organization established and maintained plans and procedures for notifying *Pick One* all employees of their eligibility to telework during continuity activation. [CGC 1 Annex G, Page G-4, bullet #4]

Comments

1.4.3.11 Organization ensured each eligible employee is authorized to telework during *Pick One* a continuity activation by successfully completing an interactive telework training program prior to entering into and signing a written telework agreement with his/her supervisor. [CGC 1 Annex G, Page G-4, bullet #5]

Comments

1.4.3.12 Organization coordinated with organization's designated Telework Managing Officer *Pick One* when developing and integrating the continuity plan. [CGC 1 Annex G, Page G-4, bullet #6]

Comments

1.4.3.13Organizations using telework as a primary or back-up continuity strategy adhered
to policy and guidance governing the use of telework. [CGC 1 Annex G, Page G-4]Pick One

Comments

1.4.3.14 Organizations using telework as a primary or back-up continuity strategy provided *Pick One* protection of information and information systems used during telework activities according to government standards. [CGC 1 Annex G, Page G-4]

September 2013 Continuity Assistance Tool (CAT) for Nor		on-Federal Governments
Comments	(Section 1.4.3 cont'd)	
1.4.3.15	Organizations using telework as a primary or back-up continuity strategy coordinated with the organization's Chief Information Officer to identify equipment and technical support requirements. [CGC 1 Annex G, Page G-4]	Pick One
Comments		
1.4.3.16	Organizations using telework as a primary or back-up continuity provided access to essential records and databases and the robust communications necessary to sustain an organization's essential functions at the telework site locations. [CGC 1 Annex G, Page G-4]	
Comments		
1.4.3.17	Organizations using telework as a primary or back-up continuity strategy ensured continuance of a viable continuity capability in the event that telework is not a viable option (e.g., significant electrical and/or telecommunications infrastructure degradation). [CGC 1 Annex G, Page G-4]	Pick One
Comments		

September	2013 Continuity Assistance Tool (CAT) for	r Non-Federal Governments
1. ELEMEN	NTS OF A VIABLE CONTINUITY CAPABILITY	
Continuity	Management Function	
1.5 CONTIN	NUITY COMMUNICATIONS	
	that support full connectivity among the organizations's leadership internal elements, and to perform Essential Functions during a continuity event	d other
**Form Instru	uctions: Please pick from the drop down menus, or write your choice of Yes, No, or N/A in each box.	
Tally	Number of Yes Number of No	Number of N/A
Attribute		
1.5.1	Identify and acquire effective communications systems that support full connectivity among key government leadership, internal elements, other agencies, critical custom	
Characterist	ics Plea	se choose Yes, No, or N/A
1.5.1.1*	Organization considered and addressed telecommunication services availability needs at primary and continuity facilities. [CGC 1 Annex H, Page H-1]	Pick One
Comments		
1.5.1.2	Organization implemented minimum communications requirements for its primar facilities and its alternate and other continuity facilities, as appropriate, which support the continuation of that organization's essential functions. [CGC 1 Annex H, Page H- bullet #1]	rt
Comments		
1.5.1.3	Organization possessed interoperable and available communications capabilities in sufficient quantity and mode/media. These communications are commensurate wit that organization's responsibilities during conditions of an emergency. [CGC 1 Anne H, Page H-1, Bullet #2]	

Comments (Section 1.5.1 Cont'd)

1.5.1.4	Organization possessed communications capabilities that support the organization's	Pick One
	senior leadership while they were in transit to continuity facilities? [CGC I Annex H,	
	Page H-1, Bullet #3]	

1.5.2 Verify that organization communications systems meet all the organization's needs, including those mandated by applicable directives and regulations, and train organization's personnel on and test all continuity communications systems that support full connectivity, under all conditions.

Characteristic

Please choose Yes, No, or N/A

1.5.2.1 Organization ensured their communications capabilities were maintained and operational as soon as possible following a continuity activation, and were readily available for a period of sustained usage for up to 30 days or until normal operations were reestablished. Organizations should plan accordingly for essential functions that require uninterrupted communications and IT support, if applicable. [CGC 1 Annex H, Page H-1, bullet #4]

Comments

1.5.2.2 Organization demonstrated the ability to provide assured and priority access *Pick One* to communications resources. [CGC 1 Annex H, Page H-1, bullet #5]

Comments

1.5.2.3 Organization had sufficient communications capabilities to accomplish its essential *Pick One* functions from an alternate or other continuity facility shared with another organization, and also had a signed agreement between those organizations ensuring adequate access to communications resources. [CGC 1 Annex H, Page H-1, bullet #6]

Comments

1.5.2.4 Organizations possessed, operated, and maintained, or had dedicated access to communications capabilities at their primary facility, continuity-facility locations, and mobile communications capabilities. Communications capabilities ensure the continuation of those organizations' functions across the full spectrum of hazards, threats, and emergencies, including catastrophic attacks or disasters. [CGC 1 Annex H, Page H-1]

Comments (Section 1.5.2 Cont'd)

1.5.2.5 Organizations reviewed their continuity communications programs to ensure they *Pick One* were fully capable of supporting pandemic and other related emergencies. In addition, organizations should give full consideration to supporting social distancing operations including telework and other virtual offices. [CGC 1 Annex H, Page H-1]

Comments

1.5.2.6 Organizations ensured that any additional communications capabilities acquired were *Pick One* compatible with existing equipment and complemented the established requirements. Organizations may expand or migrate, as appropriate, their communications capabilities to make use of emerging technologies. [CGC 1 Annex H, Page H-1]

1. ELEMENTS OF A VIABLE CONTINUITY CAPABILITY

Continuity Management Function

1.6 ESSENTIAL RECORDS MANAGEMENT

The systems that support full connectivity among the organizations's leadership internal elements, and other organizations to perform Essential Functions during a continuity event.

**Form Instructions: Please pick from the drop down menus, or write your choice of Yes, No, or N/A in each box.

Tally	Number of Yes	Number of No	Number of N/A
Attribute			
1.6.1	Verify that organization communications system by applicable directives and regulations, an communications systems that support full conn	d train organization's personnel of	8
Characteristi	cs	Plea	se choose Yes, No, or N/A
1.6.1.1*	Organization's official essential records prog records that specify how an organization will [CGC 1 Annex I, Page I-1, bullet #1a]		Pick One
Comments			
1.6.1.2*	Organization's official essential records prog records necessary to the organization's c resumption of normal operations. [CGC 1 Annex	ontinuing essential functions and	Pick One
Comments			
1.6.1.3*	Organization's official essential records progra protect the legal and financial rights of the o Annex I, Page I-1, bullet #1c]		Pick One
Comments			

1.6.1.4Organization's official essential records program included appropriate policies,
authorities, procedures and the written designation of an essential records manager.Pick One[CGC 1 Annex I, Page I-1, bullet #1d]

Comments

1.6.1.5 Organization incorporated its essential records program into their overall continuity *Pick One* plans. [CGC 1 Annex I, Page I-1, bullet #2]

1.6.2 Maintain access to all essential records needed to continue Essential Functions and to resume normal operations throughout all phases of a continuity situation.

Characteristic

Please choose Yes, No, or N/A

1.6.2.1 Organization developed procedures to ensure that as soon as possible after *Pick One* activation of continuity plans, but in all cases within 12 hours of an activation, ERG/ DERG at the continuity facilities have access to the appropriate media for accessing essential records. [CGC 1 Annex I, Page I-2, bullet #3]

Comments

1.6.2.2* Organization maintained a complete inventory of essential records, along with the locations of and instructions on accessing those records. This inventory must be maintained at a back-up/off-site location to ensure continuity if the primary operating facility is damaged or unavailable. Organizations should consider maintaining these inventories at a number of different sites to support continuity operations. [CGC 1 Annex I, Page I-2, bullet #4

Comments

1.6.2.3 Organization conducted an essential records and database risk assessment and *Pick One* identified the risks involved. Essential records are retained in their current locations and media, and the difficulty of reconstituting the records if destroyed. [CGC 1 Annex I, Page I-2, bullet #5a]

Comments

1.6.2.4 Organization's essential records and database risk assessment identified offsite storage locations and requirements. [CGC 1 Annex I, Page I-2, bullet #5b]

Pick One

Attribute		
1.6.3	Create and maintain an essential records plan packet for the organization that in materials needed during continuity operations.	cludes all applicable
Characterist	Please choose Yes, No, or N/A	
1.6.3.1	Organization essential records and database risk assessment determined alternative storage media was available. [CGC 1 Annex I, Page I-2, bullet #5c]	if Pick One
Comments		
1.6.3.2	Organization essential records and database risk assessment determined requirement to duplicate records and provide alternate storage locations to maintain read available essential records under all conditions. [CGC 1 Annex I, Page I-2, bullet #	dily
Comments		
1.6.3.3	Organization made appropriate protections for essential records, to include dispersi those records to other organization locations or storing those records off-site. [CG Annex I, Page I-2, bullet #6]	
Comments		
1.6.3.4	Organization developed and maintained an essential records plan packet included a virtual or hard copy of the packet at the continuity facilities. [CGC Annex I, Page I-2, bullet #7]	
Comments		
1.6.3.5	Organization annually reviewed essential records plan packet and documer the date of the review and the names of personnel who conducted the review. [CG Annex I, Page I-2, bullet #7]	

September	2013 Continuity Assistance Tool (CAT) for N	Continuity Assistance Tool (CAT) for Non-Federal Governments			
Comments	(Section 1.6.3 Cont'd)				
1.6.3.6	Organization essential records plan packet included a hard or soft copy of ERG members with up-to-date telephone numbers. [CGC 1 Annex I, Page I-2, bullet #7a]	Pick One			
Comments					
1.6.3.7	Organization essential records plan packet included an essential records inventory with the precise locations of essential records [CGC 1 Annex I, Page I-2, bullet #7b]	Pick One			
Comments					
1.6.3.8	Organization essential records plan packet included necessary keys or access codes. [CGC 1 Annex I, Page I-2, bullet #7c]	Pick One			
Comments					
1.6.3.9	Organization essential records plan packet included continuity facility locations. [CGC 1Annex I, Page I-2, bullet #7d]	Pick One			
Comments					
1.6.3.10	Organization essential records plan packet included access requirements and lists of sources of equipment necessary to access the records (this may include hardware and software, microfilm readers, Internet access, and/or dedicated telephone lines). [CGC 1 Annex I, Page I-2, bullet #7e]	Pick One			
Comments					

1.6.3.11Organization essential records plan packet included lists of records recoveryPick Oneexperts and vendors. [CGC 1 Annex I, Page I-2, bullet #7f]Pick One

Comments

1.6.3.12	Organization	essential	records	plan	packet	included	а	copy	of	the	Pick One
	organization's	continuity	plans. [C	GC 1	Annex I,	Page I-2, b	ulle	et #7g]			

Attribute				
1.6.4	Review, train, and test the organization's essential records program and c and testing sessions recorded within the organization records.	apabilities, with all training		
Characterist	ics I	Please choose Yes, No, or N/A		
1.6.4.1	At a minimum, organization annually reviewed, rotated, or cycled essential recors so that the latest versions are available. [CGC 1 Annex I, Page I-3, bullet #8]	ords Pick One		
Comments				
1.6.4.2	Organization annually reviewed their essential records program to address resecurity issues, identify problem areas, update information, and incorporate additional essential records generated by new organization programs or functions by organizational changes to existing programs or functions. Organizati documented the date of the review and the names of personnel conducting the review [CGC 1 Annex I, Page I-2, bullet #9]	any s or ons		
Comments				

1.6.4.3Organizations developed instructions on moving essential records (those that have not
been prepositioned) from the primary operating facility to the alternate site and
include these instructions in its continuity plan. [CGC 1 Annex I, Page I-2, bullet #10]Pick One

1. ELEMENTS OF A VIABLE CONTINUITY CAPABILITY

Continuity Management Function

1.7 HUMAN RESOURCES

Policies, plans, and procedures that address human resources needs during a continuity event, such as guidance regarding pay, leave, work scheduling, benefits, telework, hiring, authorities, and flexibilities.

**Form Instructions: Please pick from the drop down menus, or write your choice of Yes, No, or N/A in each box.

Tally	Number of Yes	Number of No	Number of N/A	
Attribute				
1.7.1	Identify continuity leadership and stafj considerations that are adaptable to c continuity plan activation.			
Characteristic			Please cl	hoose Yes, No, or N/A
1.7.1.1*	Organization developed and implet and prepare ERG members who are teleworking and DERG members at the the performance of essential functions.	capable of relocating to all e devolution site to support the	ternate sites or continuation of	Pick One
Comments				
1.7.1.2*	Organization clearly defined the expecta DERG members during a continuity act	· · ·		Pick One
Comments				
1.7.1.3	Organization established and main of trained ERG and DERG members functions. Organizations updated the minimum, names, home, work, and ce	who have the ability to pe ese rosters periodically and	rform essential include, at a	Pick One

J-2, bullet #1b]

September	2013 Continuity Assistance Tool (CAT) for 1	ivon-reueral Governm
Comments	(Section 1.7.1 Cont'd)	
1.7.1.4	Organizations ensured that ERG and DERG members were informed of and officially accepted their roles and responsibilities, in writing. [CGC 1 Annex J, Page J-2, bullet #1c]	Pick One
Comments		
1.7.1.5	Organizations identified replacement personnel and augmentees, as necessary. [CGC 1 Annex J, Page J-2, bullet #1d]	Pick One
Comments		
1.7.1.6	If bargaining unit employees were included as ERG or DERG members, organization ensured that all applicable collective bargaining obligations were satisfied. [CGC 1 Annex J, Page J-2, bullet #1e]	Pick One
Comments		
1.7.1.7	Organization provided guidance to ERG members on individual preparedness measures they should take to ensure response to a continuity activation. [CGC 1 Annex J, Page J-2, bullet #2]	Pick One
Comments		

1.7.2	Communicate and train organization's personnel on applicable human resources procedures
	and considerations related to continuity.

Characteristics

Please choose Yes, No, or N/A

1.7.2.1 Organization recommended the content and maintenance of drive-away kits for *Pick One* ERG members. [CGC 1 Annex J, Page J-3, bullet #3]

Comments

1.7.2.2Organization provided guidance to all staff in preparing, planning, and staying
informed during an emergency, including developing Family Emergency Plans.Pick One[CGC 1 Annex J, Page J-3, bullet #4]

Comments

1.7.2.3 Organization implemented a process to communicate the organization's *Pick One* operating status to all staff. [CGC 1 Annex J, Page J-3, bullet #5].

Comments

1.7.2.4 Organization implemented a process to contact and account for all staff, *Pick One* including contractors, in the event of an emergency. All staff, including contractors, knew their responsibilities to report their accountability. [CGC 1 Annex J, Page J-3, bullet #6]

1.7.2.5 Organization established procedures and provided the ability to communicate with and *Pick One* coordinate activities with all personnel; continuity facilities and support teams; organizations with which the affected organization interacts; customers; and stakeholders before, during, and after a continuity event, including alert and notification. [CGC 1 Annex J, Page J-3, bullet #7]

1.7.3	Develop and integrate human resources strategies for all the organization's pe activation.	rsonnel during a continuity
Characteristi	ease choose Yes, No, or N/A	
1.7.3.1	Organization worked with its labor unions in developing and bargaining over su procedures where bargaining unit employees were impacted. [CGC 1 Annex J, Pa J-3, bullet #8]	
Comments		
1.7.3.2	Organization communicated how, and the extent to which, employees were expec to remain in contact with their organization during any closure situation. [CGC Annex J, Page J-3, bullet #9]	
Comments		
1.7.3.3	Organizations established and maintained procedures to provide guidance to non- EI personnel. [CGC 1 Annex J, Page J-3, bullet #10]	RG Pick One
Comments		
1.7.3.4	Organization facilitated dialogue among the Director of Human Resourc Telework Managing Officer, and Continuity Manager when developing the continuity plans. [CGC 1 Annex J, Page J-3, bullet #11]	
Comments		

<u>September</u>	2013 Continuity Assistance Tool (CAT) for No	n-Federal Governments
1.7.3.5	Organization implemented a process to communicate its human resources guidance for emergencies, such as pay, leave, staffing, and other human resources flexibilities, to all staff. [CGC 1 Annex J, Page J-3, bullet #12]	Pick One
Comments		
1.7.3.6	Within their continuity plans and procedures, organization included or referenced provisions and procedures for assisting all staff, especially those who are disaster survivors, with special human resources concerns following a catastrophic disaster.	Pick One
Comments	[CGC 1 Annex J, Page J-3, bullet #13]	

1.7.3.7 Organization's continuity program, plans, and procedures incorporated or referenced *Pick One* existing organization-specific guidance and policy for human resource management, such as guidance on pay, leave, work scheduling, benefits, telework, hiring authorities, and flexibilities. [CGC 1 Annex J, Page J-3, bullet #14]

1. ELEMENTS OF A VIABLE CONTINUITY CAPABILITY

Continuity Management Function

1.8 TEST, TRAINING, AND EXERCISE PROGRAM

Identifies, trains, and prepares personnel capable of performing continuity responsibilities and implementing procedures to support the continuation of the organization's Essential Functions. Training provides the skills and familiarizes personnel with procedures and tasks. Tests and exercises serve to assess and validate all the components of continuity plans, policies, procedures, systems, and facilities.

**Form Instructions: Please pick from the drop down menus, or write your choice of Yes, No, or N/A in each box.

Tally	Number of	Yes	Number of No	Numbo	er of N/A
Attribute					
1.8.1	Create, execute, and document a assesses, and improves an organ perform its Essential Functions	ization's ability	to execute its continuity pro		
Characteristi	cs			Please ch	oose Yes, No, or N/A
1.8.1.1	Organization developed and m and documenting TT&E activ requirements for the training a continuation of the performance bullet #1]	ities that identi and preparedness	fies the components, pro	cesses, and support the	Pick One
Comments					
1.8.1.2	As part of its TT&E program events, including documenting and the results of the event. [CC	the date of the e	event, those participating in		Pick One
Comments					

1.8.1.3The organization TT&E program utilized an all-hazards approach to demonstrate the
viability of their continuity plans and programs. [CGC 1 Annex K, Page K-1, bullet
#3]Pick One

2013 Continuity Assistance Tool (CAT) for N	on-Federal Governm
(Section 1.8.1 Cont'd)	
Continuity personnel demonstrated their understanding of and ability to perform assigned roles and responsibilities through participation in their organization's continuity TT&E program. [CGC 1 Annex K, Page K-1, bullet #4]	Pick One
Organization's testing program included and documented annual testing of alert notification and activation procedures for continuity and devolution personnel and quarterly testing of such procedures for personnel at the organization's HQ. [CGC 1 Annex K, Page K-1, bullet #5]	Pick One
Organization's testing program included and documented annual testing of recovery strategies for essential records (both classified and unclassified), critical information systems (both classified and unclassified), services, and data. [CGC 1 Annex K, Page K-2, bullet #6]	Pick One
Organization's testing program included and documented annual testing of capabilities for protecting essential records and information systems (both classified and unclassified) and for providing access from the continuity facilities. [CGC 1 Annex K, Page K-2, bullet #7]	Pick One
Organization's testing program included and documented annual testing of primary and backup infrastructure systems and services, such as: power, water, and fuel at continuity facilities. [CGC 1 Annex K, Page K-2, bullet #8]	Pick One
-	(Section 1.8.1 Cont'd) Continuity personnel demonstrated their understanding of and ability to perform assigned roles and responsibilities through participation in their organization's continuity TT&E program. [CGC 1 Annex K, Page K-1, bullet #4] Organization's testing program included and documented annual testing of alert notification and activation procedures for continuity and devolution personnel and quarterly testing of such procedures for personnel at the organization's HQ. [CGC 1 Annex K, Page K-1, bullet #5] Organization's testing program included and documented annual testing of recovery strategies for essential records (both classified and unclassified), critical information systems (both classified and unclassified), services, and data. [CGC 1 Annex K, Page K-2, bullet #6] Organization's testing program included and documented annual testing of capabilities for protecting essential records and information systems (both classified and unclassified) and for providing access from the continuity facilities. [CGC 1 Annex K, Page K-2, bullet #7] Organization's testing program included and documented annual testing of capabilities for protecting essential records and information systems (both classified and unclassified) and for providing access from the continuity facilities. [CGC 1 Annex K, Page K-2, bullet #7] Organization's testing program included and documented annual testing of primary and backup infrastructure systems and services, such as: power, water, and fiel at

Comments (Section 1.8.1 Cont'd)

1.8.1.9	Organization's testing program included and documented annual testing and exercising	Pick One
	of required physical security capabilities at continuity facilities. [CGC 1 Annex K,	
	Page K-2, bullet #9]	

1.8.2 Create, execute, and document an effective organization-wide continuity training program that demonstrates, assesses, and improves an organization's ability to execute its continuity program, plans, and procedures and perform its Essential Functions during all continuity events.

Characteristics H		Please choose Yes, No, or N/A	
1.8.2.1	Organization's testing program included and documented quarterly testing o internal and external interoperability and viability of communications equipmen systems. [CGC 1 Annex K, Page K-2, bullet #10]		
Comments			
1.8.2.2	Organization's testing program included and documented annual testing of capabilities required to perform an organization's essential functions, as identified the BPA. [CGC 1 Annex K, Page K-2, bullet #11]		
Comments			
1.8.2.3	Organization's testing program included and documented annual testing of tele capabilities, to include IT infrastructure, required to support telework options dur continuity event. [CGC 1 Annex K, Page K-2, bullet #12]		
Comments			
1.8.2.4	Organization's testing program included and documented annual testing of interna external interdependencies identified in the organization's continuity plan, with re to performance of an organization's and other organizations' essential functions. [1 Annex K, Page K-2, bullet #13]	spect	
Comments			

1.8.2.5Organization's training program included and documented annual continuity awareness
briefings or other means of orientation for the entire workforce. [CGC 1 Annex K,
Page K-2, bullet #14]Pick One

Comments

1.8.2.6	Organization's training program included and documented annual training on the roles	Pick One
	and responsibilities for personnel, including host or contractor personnel, assigned to	
	activate, support, and sustain continuity and devolution operations. [CGC 1 Annex K,	
	Page K-2, bullet #15]	

1.8.3 Create, execute, and document an effective organization-wide exercise program that demonstrates, assesses, and improves an organization's ability to execute its continuity program, plans, and procedures and perform its Essential Functions during all continuity events.

Characteristics		Please choose Yes, No, or N/A	
1.8.3.1	Organization's training program included and documented annual briefings for and DERG members on organization continuity and devolution plans that invusing, or relocating to, continuity facilities, existing facilities, or other warrangements, such as telework. [CGC 1 Annex K, Page K-2, bullet #15a]	volve	
Comments			
1.8.3.2	Organization's training program included and documented annual training for ERG DERG members on all reconstitution plans and procedures to resume no organization operations at the original primary operating facility or replaced primary operating facility. [CGC 1 Annex K, Page K-2, bullet #15b]	rmal	
Comments			
1.8.3.3	Organization's training program included and documented annual training for ERG DERG members the activation of continuity plans, including unannounced relocate to alternate sites, to include telework options, and devolution of operation devolution sites. [CGC 1 Annex K, Page K-2, bullet #15c]	ation	
Comments			
1.8.3.4	Organization's training program included and documented annual training for ERG DERG members on the capabilities of communications and IT systems to be during a continuity or devolution event. [CGC 1 Annex K, Page K-2, bullet #15d]		
Comments			

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1.8.3.5 Organization's training program included and documented annual training for ERG and DERG regarding identification, protection, and ready availability of electronic and hardcopy documents, references, records, information systems, and data management software and equipment (including classified and other sensitive data) needed to support essential functions during a continuity or devolution activation. [CGC 1 Annex K, Page K-2, bullet #15e]

Comments

1.8.3.6 Organization's training program included and documented annual training for ERG and DERG members on an organization's devolution option for continuity, to address how each organization will identify and conduct its essential functions during an increased threat situation or in the aftermath of a catastrophic emergency. [CGC 1 Annex K, Page K-2, bullet #15f]

Comments

1.8.3.7 Organization's training program included and documented annual training for the *Pick One* organization's leadership on that organization's essential functions, including training on their continuity responsibilities. [CGC 1 Annex K, Page K-3, bullet #16]

Comments

1.8.3.8Organization's training program included and documented annual training for all staffPick Onewho are expected to telework during a continuity activation regarding conducting
essential functions from a telework site. Training included accessing and using
records, communications, and systems. [CGC 1 Annex K, Page K-3, bullet #17]Pick One

Comments

1.8.3.9 Organization's training program included and documented annual training for all *Pick One* organization personnel designated within the orders of succession for Organization Head or other key positions who assume the authority and responsibility of the organization's leadership if that leadership is incapacitated or becomes otherwise unavailable during a continuity activation. [CGC 1 Annex K, Page K-3, bullet #18]

1.8.4 Maintain an organizational Corrective Action Program to assist in documenting, prioritizing, and resourcing continuity issues identified during TT&E activities, assessments, and emergency operations that improves the organization's ability to execute its continuity program, plans, and procedures and perform its Essential Functions during all continuity events.

Characteristics Plea.		ase choose Yes, No, or N/A	
1.8.4.1	Organization's training program included and documented annual training for the officials listed within the delegations of authority on all pre- delegated authorities making policy determinations and other decisions, at the headquarters, regional, fir and other organizational levels, as appropriate. [CGC 1 Annex K, Page K-3, bu #19]	e for ield,	
Comments			
1.8.4.2	Organization's training program included and documented periodic briefings managers about the essential records program and its relationship to their essen records and business needs. [CGC 1 Annex K, Page K-3, bullet #20]		
Comments			
1.8.4.3	Organization's exercise program included and documented compliance with HSEEI appropriate. [CGC 1 Annex K, Page K-3, bullet #21]	P, as Pick One	
Comments			
1.8.4.4	Organization's exercise program included and documented an annual opportunity ERG members to demonstrate their familiarity with continuity plans and proceed		

and to demonstrate the organization's capability to continue its essential functions.

[CGC 1 Annex K, Page K-3, bullet #22]

<u>September</u>	Continuity Assistance Tool (CAT) for Non-Federal Governmer		
Comments	(Section 1.8.4 Cont'd)		
1.8.4.5	Organization's exercise program included and documented an annual exercise that incorporated the deliberate and preplanned movement of ERG members to an alternate site. [CGC 1 Annex K, Page K-3, bullet #22a]	Pick One	
Comments			
1.8.4.6	Organization's exercise program included and documented an annual opportunity to demonstrate intra- and interagency communications capability. [CGC 1 Annex K, Page K-3, bullet #22b]	Pick One	
Comments			
1.8.4.7	Organization's exercise program included and documented an annual exercise or opportunity that demonstrated that backup data and records required to support essential functions at alternate sites were sufficient, complete, and current. [CGC 1 Annex K, Page K-3, bullet #22c]	Pick One	
Comments			
1.8.4.8	Organization's exercise program included and documented an annual opportunity that demonstrated familiarity with and capability to continue essential functions from telework sites, if used as a continuity strategy. [CGC 1 Annex K, Page K-3, bullet #22d]	Pick One	
Comments			
1.8.4.9	Organization's exercise program included and documented a biennial exercise for ERG members to demonstrate their familiarity with the reconstitution procedures to transition from a continuity environment to normal activities when appropriate. [CGC 1 Annex K, Page K-3, bullet #23]	Pick One	

<u>September</u>	2013 Continuity Assistance Tool (CAT) for No	n-Federal Government
Comments	(Section 1.8.4 Cont'd)	
1.8.4.10	Organization's exercise program included and documented a biennial exercise for DERG members to demonstrate their familiarity with devolution procedures. [CGC 1 Annex K, Page K-3, bullet #24]	Pick One
Comments		
1.8.4.11	Organization's exercise programs included and documented a comprehensive debriefing or hot wash after each exercise. [CGC 1 Annex K, Page K-3, bullet #25].	Pick One
Comments		
1.8.4.12	Organization's exercise program included and documented cycle of events that incorporated evaluations, AARs, and lessons learned into the development and implementation of a Corrective Action Program (CAP). [CGC 1 Annex K, Page K-4, bullet #26]	Pick One
Comments		
1.8.4.13	Organization's exercise program included and documented its CAP to assist in documenting, prioritizing, and resourcing continuity issues across all continuity elements identified during TT&E, assessments, and emergency operations. [CGC 1 Annex K, Page K-4, bullet #27]	Pick One
Comments		
1.8.4.14	Organization's CAP identified continuity deficiencies and other areas requiring improvement. [CGC 1 Annex K, Page K-4, bullet #27a]	Pick One
Comments		

1.8.4.15Organization's CAP provided responsibilities and a timeline for corrective action.Pick One[CGC 1 Annex K, Page K-4, , bullet #27b]

1. ELEMENTS OF A VIABLE CONTINUITY CAPABILITY

Continuity Management Function

1.9 DEVOLUTION OF CONTROL AND DIRECTION

The transfer of functions and responsibilities from the primary staff to other offices/locations and staff.

**Form Instructions: Please pick from the drop down menus, or write your choice of Yes, No, or N/A in each box.

Tally	Number of Yes	Number of No	Number of N/A
Attribute			
1.9.1	Develop a devolution plan or procedures the transfer the organization's Essential Function facilities, and to a location that offers a safe emergencies render an organization's leader Essential Functions.	ons and/or leadership authori e and secure environment whe	ties away from the primary facility or en catastrophes and other all-hazards
Characterist	ios		Please choose Yes, No, or N/A

1.9.1.1* Organization developed a devolution option for continuity to address how it *Pick One* will identify and conduct its essential functions when the primary operating facility, alternate site, and/or ERG members are not available. [CGC 1 Annex L, Page L-1, bullet #1]

Comments

1.9.1.2* Organization addressed the following elements of a viable continuity capability in their *Pick One* devolution option: program plans and procedures, risk management, budgeting and acquisitions, essential functions, orders of succession and delegations of authority specific to the devolution site, continuity communications, essential records management, human resources, TT&E, and reconstitution. [CGC 1 Annex L, Page L-2, bullet #2]

1.9.1.3 For each identified essential function, organization determined the necessary *Pick One* resources to facilitate the immediate and seamless transfer of each function to the devolution site. [CGC 1 Annex L, Page L-2, bullet #3]

Comments

1.9.1.4	Organization included a roster that identifies fully trained DERG members stationed at	Pick One
	the designated devolution site who have the authority to perform essential functions	
	when the devolution option of the continuity plan is activated. [CGC 1 Annex L, Page	
	L-2, bullet #4]	

Comments

1.9.1.5Organization identified what would likely activate or "trigger" the devolutionPick Oneoption. [CGC 1 Annex L, Page L-2, bullet #5]

1.9.2 Develop a devolution plan or procedures that address the resource and training considerations needed to transfer the organization's Essential Functions and/or leadership authorities away from the primary facility or facilities, and to a location that offers a safe and secure environment when catastrophes and other all-hazards emergencies render an organization's leadership and key staff unavailable to or incapable of performing its Essential Functions.

Characteristics P		Please choose Yes, No, or N/A	
1.9.2.1	Organization specified how and when direction and control of organization operation would transfer to and from the devolution site. [CGC 1 Annex L, Page L-2, bullet #		
Comments			
1.9.2.2	Organization listed the necessary resources, such as equipment and mate to facilitate the performance of essential functions at the devolution site. [CC Annex L, Page L-2, bullet #7]		
Comments			
1.9.2.3	Organization established and maintained reliable processes and proceed for acquiring the resources necessary to continue essential functions and to su those operations for extended periods. [CGC 1 Annex L, Page L-2, bullet #8]		
Comments			
1.9.2.4	Organization established and maintained procedures in order transition responsibilities to personnel at the primary operating facilities termination of devolution. [CGC 1 Annex L, Page L-2, bullet #9]	to <i>Pick One</i> upon	

Comments (Section 1.9.2 Cont'd)

1. ELEMENTS OF A VIABLE CONTINUITY CAPABILITY

Continuity Management Function

1.10 RECONSTITUTION OPERATIONS

Reconstitution planning is the process by which the organization's personnel resume normal operations from the original or a replacement primary operating facility.

**Form Instructions: Please pick from the drop down menus, or write your choice of Yes, No, or N/A in each box.

Tally	Number of Yes	Number of No Num	nber of N/A
Attribute			
1.10.1	Identify and outline a reconstitution plan and accomplishing all Essential Functions and nor organization's heads or their successors determine	mal operations at the new or res	tored facility once the
Characteristic	28	Please	choose Yes, No, or N/A
1.10.1.1*	Organization developed a reconstitution plan that the effects of an emergency for transitioning be status from continuity operations status, once a th 1 Annex M, Page M-1, bullet #1]	ack to efficient normal operational	Pick One
Comments			
1.10.1.2	Organization reconstitution plan determined how of affected personnel, assets, and facilities. [CGC	•	Pick One
Comments			
1.10.1.3	Organization reconstitution plan included redep continuity facility operations and supervising the records, and equipment to the primary or other of approach, when appropriate. [CGC 1 Annex M, F	ne return of operations, personnel, perating facility in a priority-based	Pick One

September 2	2013 Continuity Assistance Tool (CAT) for Nor	n-Federal Governme
Comments	(Section 1.10.1 Cont'd)	
1.10.1.4	Organization reconstitution plan outlined the necessary procedures for conducting a smooth transition from the continuity facility to either the normal primary operating facility, another temporary facility, or a new permanent facility. [CGC 1 Annex M, Page M-1, bullet #1c]	Pick One
Comments		
.10.1.5	Organization reconstitution plan detailed how the organization informed all personnel that the actual emergency or the threat of an emergency, and the necessity for continuity operations no longer existed, and instructed personnel on how to resume normal operations. [CGC 1 Annex M, Page M-1, bullet #1d]	Pick One
Comments		
1.10.1.6	Organization reconstitution plan outlined how the organization verified operational capability and availability, including systems, communications, essential records, infrastructure, and other required resources, and that the organization was fully capable of accomplishing all essential functions and operations at the new or restored facility. [CGC 1 Annex M, Page M-1, bullet #1e]	Pick One
Comments		
10.1.7	Organization reconstitution plan identified how the organization will determine which (if any) records were affected by the incident and ensured an effective transition or recovery of essential records and databases and other records that had not been designated as essential records. [CGC 1 Annex M, Page M-1, bullet #1f]	Pick One
Comments		
1.10.1.8	Organization coordinated and pre-planned options for organization reconstitution, regardless of the level of disruption that originally prompted the organization to implement its continuity plans. [CGC 1 Annex M, Page M-1, bullet #2]	Pick One

September 2	2013 Continuity Assistance Tool (CAT) for Nor	Continuity Assistance Tool (CAT) for Non-Federal Governments	
Comments	(Section 1.10.1 Cont'd)		
1.10.1.9	Organization designated a Reconstitution Manager and a Devolution Reconstitution Manager (if the primary reconstitution manager is located at the primary operating facility) to oversee all phases of the reconstitution process. [CGC 1 Annex M, Page M-2, bullet #3]	Pick One	
Comments			

2. CONTINUITY PROGRAM FOUNDATION

Continuity Management Function

2.1 PROGRAM PLANS AND PROCEDURES

Continuity planning is an effort to document the existence of, and seek the capability to continue organization's Essential Functions during a wide range of potential emergencies.

**Form Instructions: Please pick from the drop down menus, or write your choice of Yes, No, or N/A in each box.

Tally	Number of Yes Number of No	Number of N/A
Attribute		
2.1.1	Develop and maintain comprehensive continuity plans, procedures, ol implemented, these will provide for the continued performance of under all circumstances.	
Characteris	tics	Please choose Yes, No, or N/A
2.1.1.1*	Organization developed and documented a continuity plan and procedures so that, when implemented, the plan and procedures pr continued performance of an organization's essential functions under all and provide for integration with other Government and non-government as appropriate. [CGC 1 Annex A, Page A-2, bullet #1]	rovide for the circumstances
Comments		
2.1.1.2*	The Organization Head or designee approved and signed the continuity p significant updates or addendums. [CGC 1 Annex A, Page A-2, bullet #2]	
Comments		
2.1.1.3	Organization annually reviewed its continuity plan and updated, if cha	nges occurred, Pick One

and documented the date of the review and the names of personnel conducting the

review. [CGC 1 Annex A, Page A-2, bullet #3]

<u>September</u>	2013 Continuity Assistance Tool (CAT) for No	on-Federal Governn
Comments	(Section 2.1.1 Cont'd)	
2.1.1.4*	Organization's continuity plan incorporated continuity requirements into daily operations and ensured seamless and immediate continuation of essential function capabilities [CGC 1 Annex A, Page A-2, bullet # 4]	Pick One
Comments		
2.1.1.5	All non-HQ organization entities, including subcomponent, regional and field offices, annually submitted certification by the Organization Head or a designee that the component/office maintains a continuity plan and the date of plan signature to its organization HQ. [CGC 1 Annex A, Page A-2, bullet #5a]	Pick One
Comments		
2.1.1.6	All non-HQ organization entities, including subcomponent, regional and field offices, annually submitted certification by the Organization Head or a designee that the component/office participated in an annual exercise that incorporated the deliberate and pre-planned movement of continuity personnel to an alternate site and the date of the last exercise to its organization HQ. [CGC 1 Annex A, Page A-2, bullet #5b]	Pick One
Comments		
2.1.1.7	Organization HQs maintained a record of the date of continuity plan signature and last continuity exercise for the HQ and all components. [CGC 1 Annex A, Page A-2, bullet #6]	Pick One
Comments	#6]	

2.1.2 Develop and maintain a process or methodology for attaining operational capability at the continuity sites(s) to ensure the capability to continue the organization's Essential Functions during a wide range of potential emergencies and under all circumstances.

Characteristics

Please choose Yes, No, or N/A

2.1.2.1* The continuity plan and procedures addressed key elements of continuity: essential *Pick One* functions, orders of succession, delegations of authority, continuity facilities, continuity communications, essential records, human resources, TT&E, devolution, and reconstitution; and addressed the requirements associated with each element as found in this CGC. [CGC 1 Annex A, Page A-2, Plan Considerations, bullet #1]

Comments

2.1.2.2* The continuity plan and procedures addressed the supporting elements of continuity: *Pick One* program plans and procedures, risk management, budgeting and acquisition, and operational phases and implementation; and addressed requirements associated with each element as found in CGC 1. [CGC 1 Annex A, Page A-3, bullet #2]

Comments

2.1.2.3 The continuity plan and procedures addressed the four phases of continuity: (1) *Pick One* readiness and preparedness, (2) activation, (3) continuity operations, and (4) reconstitution. [CGC 1 Annex A, Page A-3, bullet #3]

Comments

2.1.2.4 The continuity plan and procedures provided a process for determining the *Pick One* organization's readiness posture and for decision-making regarding its corresponding actions to increase readiness postures. [CGC 1 Annex A, Page A-3, bullet #4]

2.1.2.5	The continuity plan and procedures provided a process or methodology that ensured plan implementation including a decision matrix for continuity plan activation with warning during duty and non-duty hours and without warning during duty and non-duty hours. [CGC 1 Annex A, Page A-3, bullet #5]	Pick One
Comments		
2.1.2.6*	The continuity plan and procedures established and maintained appropriate relocation procedures and instructions for how ERG members will relocate to alternate sites. [CGC 1 Annex A, Page A-3, bullet #6]	Pick One
Comments		
2.1.2.7	The organization established and maintained appropriate procedures and instructions on devolving functions to the DERG at a devolution site. [CGC 1 Annex A, Page A-3, bullet #7]	Pick One
Comments		
2.1.2.8	The continuity plan and procedures detailed the transition of responsibilities to the deployed ERG or DERG. [CGC 1 Annex A, Page A-3, bullet #8]	Pick One
Comments		

Attribute

2.1.3 The organization plans or procedures include instructions for the execution of all Essential Functions at the alternate facility, in accordance with applicable continuity guidance that, when implemented, ensure the capability to continue the organization's Essential Functions during a wide range of potential emergencies and under all circumstances.

Characteristics

Please choose Yes, No, or N/A

2.1.3.1* The continuity plan and procedures provided a process for attaining operational *Pick One* capability at all continuity facilities within the minimal acceptable period for essential function disruption, but in all cases within 12 hours of plan activation for PMEFs and for MEFs and Essential Supporting Activities associated with the performance of PMEFs. [CGC 1 Annex A, Page A-3, bullet #9]

Comments

2.1.3.2 The continuity plan and procedures provided a process or methodology ensuring that sustained operations can be maintained for up to 30 days or until normal operations resume. This includes planning past 30 days for the challenges posed by extended events. [CGC 1 Annex A, Page A-3, bullet #10]

Comments

2.1.3.3* The continuity plan and procedures ensured essential resources, facilities, and records were safeguarded, available, and accessible to support continuity operations. Essential resources should include ERG members, equipment, systems, infrastructure, supplies, and other assets required to perform an organization's essential functions. [CGC 1 Annex A, Page A-3, bullet #11]

2. CONTINUITY PROGRAM FOUNDATION

Continuity Management Function

2.2 RISK MANAGEMENT

Risk management is a process to identify, control, and minimize the impact of uncertain events. This process organizes information to provide decision makers with information about risks to the organization's readiness, and to provide them with options for risk mitigation.

**Form Instructions: Please pick from the drop down menus, or write your choice of Yes, No, or N/A in each box.

Tally	Number of Yes	Number of No N	umber of N/A
Attribute			
2.2.1	The organization uses a risk management uncertain events.	t process to identify, control, and min	nimize the impact of
Characteris	tics	Please	e choose Yes, No, or N/A
2.2.1.1	Organizations applied a risk-based framework identify and assess potential hazards, deter acceptable, and allocate resources and budget of incident conditions. [CGC 1 Annex B, Page	mine what levels of relative risk are s to ensure continuity under all manners	Pick One
Comments			
2.2.1.2	Organizations conducted and documented a Impact Analysis, against all hazards at least ev with the continuance of essential functions, to	very five years. All capabilities associated	

continuity facilities, personnel, systems, and records should be tested. [CGC 1 Annex

Comments

B, Page B-5, bullet #2]

September	2013 Continuity Assistance Tool (CAT) for N	Continuity Assistance Tool (CAT) for Non-Federal Governments			
2.2.1.3	The risk assessment included identification of potential, known risk and the likelihood of its occurrence, which had direct impact on the ability of the organization to support the continuation of essential functions. [CGC 1 Annex B, Page B-5, bullet # 2a]	Pick One			
Comments					
2.2.1.4	The risk assessment included an assessment of the vulnerability of the organization and its essential functions to identified hazards. [CGC 1 Annex B, Page B-5, bullet # 2b]	Pick One			
Comments					
2.2.1.5	The risk assessment included an assessment of the impact of the failure of the identified essential functions caused by identified hazards. [CGC 1 Annex B, Page B-5, bullet #2c]	Pick One			
Comments					
2.2.1.6	The risk assessment included identification of appropriate mitigation and protective measures, including measures necessary during a pandemic influenza. [CGC 1 Annex B, Page B-5, bullet # 2d]	Pick One			
Comments					
2.2.1.7	The risk assessment included a cost-benefit analysis of implementing risk mitigation, prevention, or control measures. [CGC 1 Annex B, Page B-5, bullet #2e]	Pick One			
Comments					
2.2.1.8	Organization developed operational plans to provide and implement selected mitigation, prevention, protection, or control measures, to decrease the threat of and impact from identified risks, to include pandemic. [CGC 1 Annex B, Page B-5, bullet #2f]	Pick One			

Comments (Section 2.2.1 Cont'd)

2.2.1.9	Organization	conducted	an	analysis	of	the	remaining	risk	based	on	Pic	ck One
	implemented i	measures. [C	GC	1 Annex B	, Pa	ge B-	5, bullet #3a	l]				

2. CONTINUITY PROGRAM FOUNDATION

Continuity Management Function

2.3 BUDGETING AND ACQUISITION OF RESOURCES

The budgeting and planning process can help the organization's leaders provide the critical continuity resources necessary to continue performing Essential Functions before, during, and after a continuity event.

**Form Instructions: Please pick from the drop down menus, or write your choice of Yes, No, or N/A in each box.

Tally	:	Number of Yes	Number of No	Number of N/A
Attribute				
2.3.1	8 8			ure critical continuity resources are fore, during, and after a continuity
Characterist	cs			Please choose Yes, No, or N/A
2.3.1.1*	requirements for subordinate component	all levels of s and regional and f ements of a viable an	tinuity funding and specific their organizations. This ield offices to establish and ma d resilient continuity capability.	included intain the
Comments				
2.3.1.2	Organization develop	bed a Continuity	Multi-Year Strategy and	Program Pick One

2.5.1.2 Organization developed a Continuity Multi-Year Strategy and Program *T* Management Plan (MYSPMP) that provided for the development, maintenance, and annual review of continuity capabilities. [CGC 1 Annex C, Page C-1, bullet #2]

Comments

2.3.1.3 Organization's MYSPMP considered the organization's performance of *Pick One* essential functions. [CGC 1 Annex C, Page C-1, bullet #2a]

September	2013 Continuity Assistance Tool (CAT) for No	Continuity Assistance Tool (CAT) for Non-Federal Governments			
Comments	(Section 2.3.1 Cont'd)				
2.3.1.4 Comments	Organization's MYSPMP considered the organization's short-term and long-term goals and objectives for plans and procedures. [CGC 1 Annex C, Page C-1, bullet #2b]	Pick One			
Comments					
2.3.1.5	Organization's MYSPMP considered the organization's issues, concerns, and potential obstacles to implementing their program, as well as a strategy for addressing these, as appropriate. [CGC 1 Annex C, Page C-1, bullet #2c]	Pick One			
Comments					
2.3.1.6	Organization's MYSPMP considered the organization's planning, training, and exercise activities, as well as milestones for accomplishing these activities. [CGC 1 Annex C, Page C-1, bullet #2d]	Pick One			
Comments					
2.3.1.7	Organization's MYSPMP considered the organization's ERG members, infrastructure, communications, transportation, and other resources need to support the program. [CGC 1 Annex C, Page C-1, bullet #2e]	Pick One			
Comments					
2.3.1.8	Organization's MYSPMP considered the organization's budgetary requirements to support the program. [CGC 1 Annex C, Page C-1, bullet #2f]	Pick One			
Comments					

2.3.1.9 Organization's MYSPMP considered the organization's risk management *Pick One* principles and primary operating facility and continuity facility risk assessments to ensure that appropriate operational readiness decisions are based on the probability of an attack or other incident and its consequences. [CGC 1 Annex C, Page C-2, , bullet #2g]

Comments

2.3.1.10	Organization's MYSPMP considered the organization's geographic dispersion into the	Pick One
	organization's normal daily operations, as appropriate. [CGC 1 Annex C, Page	
	C-2, bullet #2h]	

Comments

2.3.1.11 Organization's MYSPMP considered the organization's security strategies that address *Pick One* personnel, physical, and information security to protect plans, personnel, facilities, and capabilities, to prevent adversaries from disrupting continuity plans and operations. [CGC 1 Annex C, Page C-2, bullet #2i]

Comments

2.3.1.12	Organization's MYSPMP considered the organization's Corrective Action Program (CAP) that draws upon evaluations, after-action reports, and lessons learned from tests, training, and exercises and real world events. [CGC 1 Annex C, Page C-2, bullet #2j]	Pick One
Comments		

2.3.1.13 Organization integrated continuity budgets with their MYSPMP and linked the budgets *Pick One* directly to objectives and metrics set forth in that plan. [CGC 1 Annex C, Page C-2,

Comments

bullet #3]

Attribute

2.3.2 Through the acquisition process, an organization's leaders and staff will ensure critical continuity resources are available to continue performing the organization's Essential Functions before, during, and after a continuity event.

Characteristics

Please choose Yes, No, or N/A

2.3.2.1* Organization identified provisions for the acquisition and procurement of necessary *Pick One* equipment, supplies, resources, and personnel that are not already in place at the continuity facilities on an emergency basis and needed to sustain operations for up to 30 days or until normal operations resume. [CGC 1 Annex C, Page C-2, bullet #4]

Comments

2.3.2.2 Organization identified and integrated continuity requirements into existing and future *Pick One* contracts, as applicable, to ensure continuation of essential functions during crisis and sustainment for up to 30 days or until normal operations resume. [CGC 1 Annex C, Page C-2, bullet #5]

APPENDIX A: OPERATIONAL PHASES AND IMPLEMENTATION

2. CONTINUITY PROGRAM FOUNDATION

Continuity Management Function

2.4 CONTINUITY PLAN OPERATIONAL PHASES AND IMPLEMENTATION

The organization must be prepared to implement executive decisions that are based upon a review of the emergency, and then determine the best course of action based on the organization's readiness posture. The organization should integrate implementation procedures and criteria into their continuity plans. The organization's continuity plan must address the four phases of: (1) readiness and preparedness, (2) activation, (3) continuity operations, and (4) reconstitution. These actions are to ensure continuation of the organization's Essential Functions before, during, and after an emergency or disaster and under all conditions.

**Form Instructions: Please pick from the drop down menus, or write your choice in each box.

Tally		Number of Yes	Number of No	Number of N/A
Attribute				
2.4.1	plans and procedure		letion of the organization readiness, rmance of all Essential Functions ditions.	
Characterist	ics		P	lease choose Yes, No, or N/A
2.4.1.1*	-		ollowed procedures for the readiness and procedures. [CGC 1 Annex N, P	
Comments				
2.4.1.2*			anization followed procedures decision matrix for continuity p et #2]	for <i>Pick One</i> blan

<u>September</u>	2013 Cont	Continuity Assistance Tool (CAT) for Non-Federal Governments			
2.4.1.3	During the exercise or event, organization ale non-ERG, and DERG, if applicable) of continuity Page N-2, bullet #3a]		Pick One		
Comments					
2.4.1.4	During the exercise or event, organization alerted a on-site support teams of continuity plan activation. #3b]		Pick One		
Comments					
2.4.1.5	During the exercise or event, organization alerted other points-of-contact, stakeholders, vendors, activation. [CGC 1 Annex N, Page N-2, bullet #3	and customers of continuity plan	Pick One		
Comments					
2.4.1.6	During the exercise or event, organization re- non-HQ organizations notified their organiz continuity plans.[CGC 1 Annex N, Page N-2, bull	ations HQ upon activation of	Pick One		
Comments					

2.4.1.7 During the exercise or event, organization followed procedures for the relocation *Pick One* of ERG members and essential records to the alternate sites or activation of devolution site. [CGC 1 Annex N, Page N-2, bullet #5]

Attribute

2.4.2	Respond to continuity events through completion of the organization relocation ensure the performance of all Essential Functions before, during, and after a and under all conditions.	
Characterist	ics Pl	ease choose Yes, No, or N/A
2.4.2.1	During the exercise or event, organization conducted in-processing, reception, a accountability of ERG members at the alternate site or DERG members at devolution site. [CGC 1 Annex N, Page N-2, bullet #7]	
Comments		
2.4.2.2*	During the exercise or event, organization transitioned responsibilities from the prim operating facility to deployed ERG members at alternate site or DERG members devolution site. [CGC 1 Annex N, Page N-2, bullet #8]	
Comments		
2.4.2.3	During the exercise or event, organization accounted for all staff. [CGC 1 Annex Page N-2, bullet #9]	N, Pick One
Comments		
2.4.2.4	During the exercise or event, organization communicated instructions and operat status with all personnel before, during, and after the continuity event. [CGC 1 Ann N, Page N-3, bullet #10]	e
Comments		

2.4.2.5 During the exercise or event, organization utilized human resources guidance for *Pick One* emergencies, as needed, to assist the organization in continuing essential functions. [CGC 1 Annex N, Page N-3, bullet #11]

Attribute

2.4.3	Respond to and attain operational capability during continuity events through comp continuity operations plans and procedures to ensure the performance of all Es during, and after all emergencies and disasters and under all conditions.	
Characterist	ics Pleas	e choose Yes, No, or N/A
2.4.3.1*	During the exercise or event, organization provided guidance to non-ERG personnel. [CGC 1 Annex N, Page N-3, bullet #12]	Pick One
Comments		
2.4.3.2*	During the exercise or event, organization identified and alerted replacement personnel and augmentees, as necessary. [CGC 1 Annex N, Page N-3, bullet #13]	Pick One
Comments		
2.4.3.3*	During the exercise or event, organization performed all essential functions within the recovery time objective identified, under all threat conditions, from its continuity facilities (alternate sites or devolution sites), including the ability to maintain this capability until normal business activities resumed. [CGC 1 Annex N, Page N-3, bullet #14]	
Comments		
2.4.3.4*	During the exercise or event, organization possessed sufficient quantity and mode/ media of interoperable and available redundant and survivable communication capabilities to enable performance of essential functions. [CGC 1 Annex N, Page N-3, bullet #14a]	
Comments		

September	2013 Continuity Assistance Tool (CAT) for 1	Continuity Assistance Tool (CAT) for Non-Federal Governments	
2.4.3.5*	During the exercise or event, organization possessed capabilities to access and us essential records necessary to facilitate the performance of essential functions, to include having access to the appropriate media for accessing essential records. [CGC Annex N, Page N-3, bullet #14b]	0	
Comments			
2.4.3.6*	During the exercise or event, organization possessed sufficient levels of physica security to protect against all threats identified in the continuity facility's risk assessment. [CGC 1 Annex N, Page N-3, bullet #14c]		
Comments			
2.4.3.7*	During the exercise or event, organization possessed sufficient levels of information security to protect against all threats identified in the continuity facility's risk assessment. [CGC 1 Annex N, Page N-3, bullet #14d]		
Comments			
2.4.3.8*	During the exercise or event, organization procured necessary equipment and supplie needed to support and continue essential functions and sustain operations that are no already in place. [CGC 1 Annex N, Page N-3, bullet #15]		
Comments			
2.4.3.9*	During the exercise or event, organization identified all available organization leadership at the continuity facilities and conducted the orderly and pre-defined transition of leadership, for the position of Organization Head, as well as for key supporting positions, in accordance with orders of succession and delegations of authority, as applicable. [CGC 1 Annex N, Page N-3, bullet #16]	d y	
Comments			

September 2013

Continuity Assistance Tool (CAT) for Non-Federal Governments

2.4.3.10 During the exercise or event, organization coordinated with appropriate *Pick One* organizations for support in acquiring, equipping, and sustaining an appropriate reconstitution sited based on the total office area square footage required to accommodate staff, special needs space (i.e., labs or classified facilities), equipment and IT needs, and space configuration (i.e., work areas, conference rooms, etc.). [CGC 1 Annex N, Page N-3, bullet #17a, b, c, &d]

Comments

2.4.3.11 During the exercise or event, organization verified that all systems, *Pick One* communications, and other required capabilities are available and operational at the new or restored primary operating facility and that the organization is fully capable of performing all essential functions and operations at the new or restored primary operating facility. [CGC 1 Annex N, Page N-3, bullet #18]

Comments

2.4.3.12 During the exercise or event, organization assessed the status of affected facilities, determined how much time was needed to repair the affected facility and/or acquire a new facility, supervised facility repairs, and notified decision-makers of the status of repairs, including estimated date of completion of repairs. [CGC 1 Annex N, Page N-3, bullet #19]

Comments

2.4.3.13 During the exercise or event, organization informed all personnel that the *Pick One* actual emergency or the threat of an emergency, and the necessity for continuity operations no longer existed, and instructed personnel on how to resume normal operations. [CGC 1 Annex N, Page N-3, bullet #20]

Comments

2.4.3.14 During the exercise or event, organization phased down continuity site operations and supervised the return of operations, personnel, records, and equipment to the primary or other operating facility in a priority-based approach, when appropriate. [CGC 1 Annex N, Page N-3, bullet #21] Comments (Section 2.4.3 Cont'd)

2.4.3.15 During the exercise or event, organization conducted a smooth transition from the continuity facility to either the normal operating facility or a move to another temporary facility or a new permanent primary operating facility. [CGC 1 Annex N, Page N-4, bullet #22]

Comments

2.4.3.16 During the exercise or event, organization determined which (if any) records *Pick One* were affected by the incident and ensured an effective transition or recovery of essential records and databases and other records that had not been designated as essential records. [CGC 1 Annex N, Page N4, bullet #23]

APPENDIX B: REFERENCES

Source Document:

Continuity Guidance Circular 1 (CGC 1), Continuity Guidance for Non-Federal Governments, (States, Territories, Tribes, and Local Government Jurisdictions).

1 Elements of a Viable Continuity Capability		
1.1 Essential Functions	CGC 1, Annex D	
1.2 Orders Of Succession	CGC 1, Annex E	
1.3 Delegations Of Authority	CGC 1, Annex F	
1.4 Continuity Facilities	CGC 1, Annex G	
1.5 Continuity Communications	CGC 1, Annex H	
1.6 Essential Records Management	CGC 1, Annex I	
1.7 Human Resources	CGC 1, Annex J	
1.8 Test, Training, And Exercise (TT&E) Program	CGC 1, Annex K	
1.9 Devolution Of Control And Direction	CGC 1, Annex L	
1.10 Reconstitution Operations	CGC 1, Annex M	
2 Continuity Program Foundation		
2.1 Program Plans And Procedures	CGC 1, Annex A	
2.2 Risk Management	CGC 1, Annex B	
2.3 Budgeting And Acquisition Of Resources	CGC 1, Annex C	
2.4 Continuity Plan Operational Phases And Implementation	CGC 1, Annex N	

Point of Contact (POC):

For any questions or additional assistance regarding CGC 1, contact:

State, Territorial, Tribal, and Local Branch

Continuity of Operations Division FEMA National Continuity Programs

FEMA-STTLContinuity@fema.dhs.gov

APPENDIX C: CONTINUITY PRACTITIONER COURSES

Organizations are encouraged to enroll in the Continuity of Operations Excellence Series. It is dedicated to recognizing and enhancing excellence in the development and implementation of Continuity programs. The Series provides a curriculum for certification as either a Professional Continuity Practitioner (Level I) or Master Continuity Practitioner (Level II).

Below is the list of required elements needed to achieve the **Professional Continuity Practitioner Certification**.

Level I: Professional Continuity Practitioner

- IS 546.a: COOP Awareness Course
- IS 547.a: Introduction to COOP
- IS 242 or equivalent E/L/G course: Effective Communication
- E/L/G 548 or IS 548: Continuity of Operations Manager's Course (T-t-T); or E/G/L 549: Continuity of Operations (COOP) Program Manager Course; or MGT 331: University of Maryland Preparing the States Continuity Courses
- E/L/G 550: Continuity of Operations Planner's Workshop (T-t-T); or IS 550: Continuity Planner's Workshop; or L 552: Continuity of Operations for Tribal Government Course
- ICS 100 or IS 100.b: Introduction to Incident Command System (ICS) or ICS 200 or IS 200.b: Incident Command System (ICS) for Single Resources and Initial Action Incidents
- IS 230 or 230.a or equivalent E/L course: Fundamentals of Emergency Management
- IS 700.a: Introduction to National Incident Management Systems (NIMS) or IS 700
- IS 800b: A National Response Framework (NRF), An Introduction
- E 136 or IS 139: Exercise Development Course/Exercise Design Course/or COOP Exercise Design/Development T-t-T Course
- Complete attendance in continuity exercise E/L 554 Pandemic Influenza (PI) Determined Accord Workshop or IS 520: Introduction to Continuity of Operations Planning for Pandemic Influenzas and IS 522: Exercising Continuity Plans for Pandemic Course (both Independent Study courses are required) or E/L 553 Resilient Accord Cyber Security Workshop or E/L 556 Guardian Accord Terrorism Awareness Workshop
- NARA/CoSA Vital Records Training (optional, recommended)

Below is the list of required elements needed to achieve the **Master Continuity Practitioner Certification**.

Level II: Master Continuity Practitioner

- IS 130: Exercise Evaluation and Improvement Planning or E132 (limited to EMI Resident MEPP candidates) or G130: Exercise Evaluation
- IS 240 or equivalent E/L/G course: Leadership and Influence
- E/L/G 551 or IS 551: Devolution Training
- E/L 156 or IS 156: Building Design for Homeland Security for Continuity of Operations (T-t-T) or E/L 155: Building Design for Homeland Security
- E/L 262: Instructional Delivery for Subject Matter Experts or G265: Instructional Delivery Skills (formerly G261: Instructional Presentation Skills) or E 605: Instructional Delivery or E/L 141: Instructional Presentation and Evaluation Skills Course

Instruct E/L/G or IS 548: Continuity Manager's Course (T-t-T)

- E/L 262: Instructional Delivery for Subject Matter Experts or G 265: Instructional Delivery Skills (formerly G 261: Instructional Presentation Skills) or E 605: Instructional Delivery;
- Instruct E/L/G or IS 548 COOP Manager's Train-the-Trainer Course;
- Facilitate E/L 550 or IS 550 COOP Planner's Train-the-Trainer Workshop or E/L/G or IS 551 Devolution Planning Workshop or Determined Accord Pandemic Preparedness Workshop for Continuity Managers;
- Written Comprehensive Exam (150 questions) Applicants are eligible to take exam once all other Level II requirements have been met. A score of 70% is required for passing.

To request a date to take the exam send an email to <u>FEMA-CONTINUITY-</u> <u>PRACTITIONER@fema.dhs.gov</u>

APPENDIX D: LIST OF ACRONYMS

BIA	Business Impact Analysis
BPA	Business Process Analysis
CAP	Corrective Action Program
CAT	Continuity Assistance Tool
CGC 1	Continuity Guidance Circular 1
CMF	Continuity Management Function
CIO	Chief Information Officer
DERG	Devolution Emergency Relocation Group
DHS	Department of Homeland Security
ERG	Emergency Relocation Group
HR	Human Resources
HSAS	Homeland Security Advisory System
HSEEP	Homeland Security Exercise and Evaluation Program
HSPD	Homeland Security Presidential Directive
IT	Information Technology
MEF	Mission Essential Function
MOA	Memorandum of Agreement
MOU	Memorandum of Understanding
MYSPMP	Multi-Year Strategic Program Management Plan
N/A	Not Applicable
NCPIP	National Continuity Policy Implementation Plan
NCSD	National Communications System Directive
NEF	National Essential Function
NRF	National Response Framework
NSPD	National Security Presidential Directive
PMEF	Primary Mission Essential Function
POC	Point-of-Contact
TSP	Telecommunications Service Priority
TT&E	Test, Training, and Exercise
WPS	Wireless Priority Service

