State of Alaska Individual Assistance Process

Disaster Event Occurs

First Responders and Emergency Managers work to address critical life health and safety needs

Make temporary or permanent repairs when possible. Keep receipts. Don’t wait to recover!

The Governor issues a Disaster Declaration and activates State Disaster Recovery Programs

Register for Individual Assistance Online - Ready.Alaska.Gov Phone – (907) 428-7072 or (907) 428-7075

Be ready to provide documents, photos, video, insurance information, proof of ownership, and ID.

It’s damaged!

Work with a State IA Case manager in person and over the phone to verify damages

Be patient while an eligibility determination is made and payment is processed

Receive a determination letter and/or funding. Apply for other assistance.