

**Maj. Gen. Torrence Saxe**

*The Adjutant General*

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*Department of Military  
and Veterans Affairs*

Joint Base Elmendorf-Richardson, Alaska

## **FOR IMMEDIATE RELEASE**

**November 3, 2025**

*Division of Homeland Security and Emergency Management*

Media Contact: State Emergency Operation Center Public Information News Desk 907-428-7142, [Jeremy.Zidek@Alaska.gov](mailto:Jeremy.Zidek@Alaska.gov)

## **Disaster Assistance Center open for West Coast Storm survivors**

**JOINT BASE ELMENDORF RICHARDSON, Alaska** — In coordination with Calista Corporation, a Disaster Assistance Center (DAC) has opened to assist survivors of the West Coast Storm and connect them to services.

The DAC will be open November 3-14, Monday-Friday, 10 a.m.- 5 p.m. It is located at the Calista Maani Building, 1400 W. Benson Blvd, Suite 110, Anchorage, AK 99503.

The DACs will help with registering for Individual Assistance services from both FEMA and the state. Other services will be offered as needed, including support with business and homeowner loan applications, social services and identification replacement.

It is crucial that those who are affected by the recent storms register for both state and federal IA programs and other forms of assistance.

For help finding rides to the DAC, survivors can call Alaska 211. Call 2-1-1 or 1-800-478-2221. Email: [alaska211@ak.org](mailto:alaska211@ak.org) or visit [www.Alaska211.org](http://www.Alaska211.org). Native Alaskan language interpretation services are available. Alaska 211 can connect survivors to other services as well.

**State of Alaska Individual Assistance (IA)** – Deadline is December 9, 2025

To register for State of Alaska Individual Assistance:

Call 1-844-445-7131, Monday – Friday, 8 a.m. – 4 p.m.

Or apply online <https://ready.alaska.gov/Recovery/IA>

**FEMA Individual Assistance (IA)** – Deadline is December 22, 2025

To register for FEMA Individual Assistance:

Call 1-866-342-1699, Monday – Sunday, 9 a.m. – 6 p.m.

Or apply online at <https://disasterassistance.gov>

**Red Cross Assistance**

To Register for assistance through the American Red Cross:

Call 1-800-RED-CROSS

**Non-Congregate Sheltering (NCS)**

To register for long-term, temporary, housing in the Non-Congregate Shelter Program:  
Call 907-759-6927, Monday – Friday 9 a.m. to 6 p.m.

Future DACs or in-person IA registration/casework will be available as needed. Services also will continue to be available at non-congregate shelters.

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