

# Fact Sheet

Contact: Division of Homeland Security and Emergency Management  
Individual Assistance  
IA Hotline: 1-844-445-7131  
Online: [Ready.Alaska.Gov](https://Ready.Alaska.Gov)



## DISASTER ASSISTANCE FOR INDIVIDUALS AND FAMILIES

When the Governor declares a disaster and authorizes Individual Assistance, Alaska's **Individual and Family Grant (IFG) Program** and **Temporary Housing Program (THP)** provide timely assistance to individuals or families to meet disaster-related necessary expenses and serious needs. Together, these programs provide essential support when other resources are unavailable or inadequate.

The Individual Assistance (IA) program works closely with disaster-affected communities to ensure applicants are aware of the available IA resources. Individuals apply with the Division of Homeland Security and Emergency Management (DHS & EM) for 60 days following declaration of a disaster via:

- **Online.** 2024 August Ketchikan Landslide online registration begins August 27, 2024 at [Ready.Alaska.Gov](https://Ready.Alaska.Gov)
- **A Disaster Assistance Center (DAC).** For localized disasters, a temporary office (DAC) is sometimes opened to assist disaster victims to apply for all available federal, State, and volunteer agency disaster programs. A DAC is not always available.
- **Telephone.** Applicants can apply by phone by calling toll-free, 1-844-445-7131, Monday through Friday 8 a.m. - 4 p.m. Voice messages will be promptly returned.

IA staff work closely with individuals on their eligibility applications and throughout the program to ensure the most assistance possible is given. Applicants are required to spend funds appropriately and to document expenditures.

### INDIVIDUAL AND FAMILY GRANT ( IFG ) PROGRAM

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The current maximum grant to an individual or family is \$21,250 for housing repair and an additional \$21,250 for personal property damages per disaster when other resources are not adequate, including insurance and Small Business Association (SBA) or other loans. Assistance can include:

- **Housing (primary residences only).** Money to repair, replace, or rebuild; provide access; clean or make sanitary; remove debris relating to life- health- and safety-issues; protective against immediate threat.
- **Personal property.** Money to replace essential clothing; household items, furnishings or appliances; tools and employer-required specialized clothing; subsistence equipment or structures; repair, cleaning or sanitizing of personal property; or moving and storage to prevent or reduce further damage.
- **Transportation.** Money to ensure one primary vehicle remains in operation.
- **Medical and Dental Expenses.** Money to pay for disaster-related medical and dental care or equipment.
- **Funeral Expenses.** Money for funeral and burial/cremation expenses related to a disaster-related death.

### TEMPORARY HOUSING PROGRAM

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The Temporary Housing Program provides timely assistance to individuals or families displaced from their primary residence as a result of the disaster. Assistance can include:

- **Transient accommodations.** Immediate short-term housing; may include shelters, families, and friends.
- **Rent and eligible utilities.** Initial rental assistance is 3 months for renters and 18 months for home owners.
- **Repair and replacement of the damaged primary residence** in situations where restoring the essential living areas is less than providing other forms of temporary housing assistance.