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Commissioner & Adjutant General



*Department of Military
and Veterans Affairs*

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Division of Homeland Security and Emergency Management

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SEOC Update:2024 August Juneau Glacial Outburst Flood, August 13.

JOINT BASE ELMENDORF RICHARDSON, Alaska — The State Emergency Operation Center (SEOC) activation level remains at 3 – *Major Incident Ongoing* for the 2024 August Juneau Glacial Outburst Flood disaster response. SEOC, City and Borough of Juneau (CBJ), and Tlingit and Haida Tribes of Alaska are coordinating a full inter-agency response that includes local, state, Alaska Organized Militia, volunteer, faith-based, and private-sector organizations.

The American Red Cross of Alaska concluded a survey of flooded residences over the weekend, assessing 287 homes. Red Cross reported 51 homes with major damage, 45 with minor damage, and 105 affected. Red Cross opened an intake center to provide survivors emergency assistance based on their survey. The Tlingit and Haida tribe conducted damage assessment of 55 homes, with 23 identified as in need of repairs.

The State's Individual Assistance program is now accepting applications from CBJ residents impacted by the August 6 flood. More than 129 applications for state Individual Assistance have been received. Online and Telephone Registration is available at www.Ready.Alaska.Gov/IA or call 844-445-7131. Applicants will be asked for a description of damages and/or losses, home ownership documentation, insurance information, personal identification, and proof of occupancy (utility bill).

In-person Individual Assistance registration will be available at two Disaster Assistance Centers (DAC) August 14-16, 2024. Visit Mendenhall Valley Library at 3025 Dimond Park Loop Juneau, AK 99801 or Generations Southeast Community Learning at 3239 Hospital Drive Juneau, AK 99801, August 14-16 from 10:00 am to 6:00 pm. For survivors unable to visit a DAC, appointments can be scheduled by calling 907-632-2165.

SEOC is fully activated at the JBER SEOC with Incident Management staffing from all Sections and has deployed 5 Incident Management overhead to Juneau including a Response Branch Director, Juneau Division Supervisor, and Mass Care and Damage Assessment Group Supervisors. Tomorrow 7 Recovery Branch staff will be in Juneau to support state disaster assistance programs. In addition, SEOC requested mutual aid from the State of Colorado through the Emergency Management Assistance Compact for a Volunteer Agency Liaison to support volunteer and donations management in Juneau.

SEOC resource ordered and deployed 60 Alaska Organized Militia (AKOM) to Juneau, composed of service members from the Alaska Army and Air National Guard, Alaska Naval Militia, and Alaska State Defense Force personnel. They are assisting survivors with debris cleanup, disaster supplies, and welfare checks in coordination with the CBJ and Tlingit and Haida Incident Commands.

The Department of Transportation and Public Facilities is collecting flood debris which residents place in residential property rights-of-way. More than 2050 cubic yards of debris have been removed from neighborhoods and transported to a local solid waste landfill.

The CBJ Incident Command is working with the United Way of Southeast Alaska to coordinate volunteers. Those who wish to volunteer or receive assistance for disaster related needs can visit <https://www.unitedwayseak.org/form/2024-juneau-flood-relief-efforts>

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