

Division/Group Supervisor (DIVS3)

State of Alaska

All-Hazards

Position Task Book

Assessment and Guide

Operations Section

Type 3

The Division/Group Supervisor will be used as assigned by the Operations Section Chief or designee.

May 2018



For more information or to suggest changes, corrections, or improvements, please contact:

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State of Alaska (SOA)

Type 3 Position Task Book (PTB)

State of Alaska (SOA) Type 3 Position Task Books (PTBs) have been created for designated National Incident Management System (NIMS) positions. Each PTB lists the competencies, tasks, and behaviors required to be successful in a specific position. Trainees must complete all competencies, tasks, and behaviors and demonstrate acceptable performance during the completion of this PTB.

Evaluator(s) will complete an Evaluation Record documenting the trainee's progress after each evaluation opportunity. Trainees will be observed and evaluated by qualified evaluators during a qualifying event and their performance will be documented in the PTB for each task by entering the Evaluation Record number, date of completion, and the evaluator's initials. Evaluation and confirmation of the trainee's performance on all tasks may require more than one qualifying event and may involve more than one evaluator during each opportunity.

After the trainee has met all the requirements in the State of Alaska (SOA) Type 3 Position Task Book (PTB), the home Agency will complete the final agency certification verifying the trainee is qualified in the position and will submit the Agency-certified PTB to the Alaska Interstate Mutual Aid Committee/Credentialing Subcommittee for approval and issuance of an SOA Type 3 All Hazards Credential.

Position Task Book Timeline

1. Emergency management experience must include a minimum of three (3) events.
 - Emergency management events may include one (1) tabletop exercise and at least two (2) emergency management events.
 - Additional events may be required to complete the qualification process.
2. The three (3) emergency management events must occur within a five (5) year period.
3. All qualifying events must be completed within a five (5) year period with no more than three (3) years between each event.

Training Specialist/Certifying Official Responsibilities

1. Be authorized by the AHJ.
2. Maintain PTBs and training records for agency staff.
3. Initiate or issue PTBs and blank Evaluation Records to trainees when they are deployed on a Type 3 assignment.
4. Meet with the Evaluator and Trainee to discuss training and experience needs.
5. As the Trainee completes required training, enter the information into the Required Training section on page 2 of the PTB.

6. Once a Trainee completes all the requirements of a Position Task Book (PTB) and is approved by the AHJ, submit a Nomination Package to the DHS&EM for processing, which includes fully completed:
 - PTB and associated Evaluation Records
 - “Agency Certification” (last page of PTB)
 - State of Alaska Type 3 Nomination Application
7. Provide a report to the DHS&EM Training Section once a year showing how individuals maintained their currency for All-Hazards credentialing (see page 16 of the All Hazard Qualification Guide).

Trainee Responsibilities

1. Review and understand the assigned PTB.
2. Share training and experience with the Evaluator and Training Specialist.
3. After each assignment, meet with the evaluator to review and discuss overall performance and the continued expectations to successfully perform all competencies, tasks, and behaviors for the assigned position.
4. Return the PTB and Evaluation Record to your home agency.
5. Understand that PTBs do NOT replace the standard performance appraisal process by your home agency.
6. Coordinate with the AHJ to find opportunities to maintain currency once Type 3 All-Hazards credentialing has been obtained.

Evaluator Responsibilities

1. Be qualified in the position for which they are evaluating a trainee.
2. Review the competencies, tasks, and behaviors listed in the PTB, so you know what to observe while the trainee performs his/her duties.
3. Fully complete an Evaluation Record form for each qualifying event the trainee has participated.
 - The evaluation records should be numbered sequentially.
 - The evaluator must sign and date the Evaluation Record form, which validates the trainee’s experience.
4. For the current Type 3 qualifying event:
 - Enter the evaluation record number, date, and initials into the PTB, if the trainee performed the task **OR**
 - Enter N/A, date and initials, if the task was not performed by the trainee.
5. Conduct the PTB review meeting in a private setting.
 - Begin by asking the individual to comment on his or her performance, including strengths, areas needing improvement, and any thoughts for training.
 - Provide a summary of the trainee’s overall performance demonstrated during the assigned event.
 - Review the completed assessment with the trainee.
 - Return the PTB and Evaluation Record to the trainee, so they can return it his/her home agency.
6. Once a trainee completes all the requirements of the PTB, review the evaluation records and PTB entries to ensure they are completed correctly.
 - On the trainee’s final assignment, complete the Final Evaluator’s Verification section and submit the completed PTB to the AHJ Training Specialist recommending Type 3 All-Hazards Credentialing.



State of Alaska Position Task Book

Evaluation Record #: _____

Trainee Information

Printed Name: _____

Position: **Division/Group Supervisor Type 3 (DIVS3)**

Home Unit/Agency Name: _____

Home Unit/Agency Address: _____

Home Unit Phone Number: (____) _____

Evaluator Information

Printed Name: _____

Evaluator position: _____

Home Unit/Agency Name: _____

Home Unit/Agency Address: _____

Home Unit Phone Number: (____) _____

Incident/Event Information

Incident/Event Name: _____

Incident # and/or Code: _____ Duration: _____

Training Start Date: _____ End Date: _____

Incident Kind: Flood Fire Ground Failure/Avalanche/Landslide Planned Event

Other All Hazard (specify): _____

Location (include governmental/geographic area): _____

Management Type (check one): Type 5 Type 4 Type 3 Type 2 Type 1 Area Command

Evaluator's Recommendation (initial only one line as appropriate):

- _____ 1) Tasks initialed and dated by me on the Qualification Record have been performed under my supervision in a satisfactory manner. The trainee has successfully performed all tasks in the PTB for the position. I have completed the Final Evaluator's Verification section and recommend the trainee be considered for agency certification.
- _____ 2) Tasks initialed and dated by me on the Qualification Record have been performed under my supervision in a satisfactory manner; however, opportunities were not available for all tasks (or all uncompleted tasks) to be performed and evaluated on this assignment. An additional assignment is needed to complete the evaluation.
- _____ 3) Trainee did not complete certain tasks in the PTB in a satisfactory manner and additional training, guidance, or experience is recommended.
- _____ 4) Trainee is severely deficient in the performance of tasks in the PTB for the position and additional training, guidance, or experience is recommended prior to another training assignment.

Record additional remarks/recommendations on an Individual Performance Evaluation or attach an additional page to this evaluation record.

Evaluator's Signature: _____ Date: _____

Evaluator's Relevant Qualification (or agency certification): _____

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State of Alaska Position Task Book

Division/Group Supervisor Type 3 (DIVS3)

Task book assigned to:

Trainee's Name: _____

Trainee's Email Address: _____

Home Unit/Agency: _____

Home Unit Address: _____

Home Unit Phone Number: (_____) _____

Task book initiated by:

Official's Name: _____

Home Unit Title: _____

Home Unit/Agency: _____

Home Unit Address: _____

Home Unit Phone Number: (_____) _____ Date: _____

Home Unit/Agency is the agency that provides opportunities for individuals to complete the requirements of the State of Alaska Type 3 Position Task Books.

The material contained in this book accurately defines the performance expected of the position for which it was developed. This PTB is approved for use as a position qualification document in accordance with the instructions contained herein.

Competency: Complete required training documented by the AHJ Training Specialist.

Description: Obtain the required training that will provide an understanding of the duties, responsibilities, and capabilities of an effective **Division/Group Supervisor (DIVS3)** on an All-Hazards Incident Management Team (IMT). Other training may be assigned based upon AHJ guidance.

| Behavior: Complete required training for position qualification. | Date Completed | Training Specialist Initials |
|--|-----------------------|-------------------------------------|
| IS-100.B: Introduction to Incident Command System, ICS-100 | | |
| IS-200.B: ICS for Single Resources and Initial Action Incidents | | |
| IS-700.A: National Incident Management System (NIMS) An Introduction | | |
| IS-800.B: National Response Framework, An Introduction | | |
| ICS-300 Intermediate ICS for Expanding Incidents | | |
| ICS-400 Command and General Staff – Complex Incidents | | |

Competency: Assume position responsibilities.

Description: Successfully assume role of Division/Group Supervisor (**DIVS3**) and initiate position activities at the appropriate time according to the following behaviors.

| Behavior: Ensure readiness of assignment. | Evaluation Record #, Evaluator Initials, and Date |
|--|--|
| 1. Obtain valid Resource Order from Dispatching Agency. <ul style="list-style-type: none"> • Incident information (name, order number, request number, phone numbers, etc.). • Expected reporting time and location • Contact procedures during travel (telephone/radio) • Transportation arrangements/travel routes • Lodging/meal/per diem arrangements • IAP and/or Situation Reports | |
| 2. Obtain pre-assembled kit, which includes, but is not limited to: <ul style="list-style-type: none"> • Agency-specific and ICS forms. • References appropriate to the incident. • Agency policies & procedures. • Office supplies appropriate to the function. • Home agency PTB. | |
| 3. Obtain the appropriate equipment for the assignment, for example, laptop, printer, cell or satellite phone, weather gear, PPE, etc. | |
| 4. Arrive at assignment and check in. | |

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| Behavior: Gather, update, and apply situational information relevant to the assignment. | Evaluation Record #, Evaluator Initials and Date |
| 5. Obtain briefing from Operations Section Chief (OSC) and/or outgoing Incident Commander (IC). <ul style="list-style-type: none"> Incident information (e.g., ICS 201, Incident Briefing; ICS 202, Incident Objectives; decision support documentation; Written Delegation of Authority; copy of most recent ICS 209, Incident Status Summary; map(s) of the incident). Copies of current ICS 260, Resource Orders and resources committed to incident. Key contact list with phone and fax numbers. | |
| 6. Obtain briefing from outgoing Division/Group Supervisor or other personnel responsible for incident prior to arrival. <ul style="list-style-type: none"> Status of incident and assigned resources. Status of existing Division/Group. | |
| Behavior: Establish effective relationships with relevant personnel. | Evaluation Record #, Evaluator Initials and Date |
| 7. Establish and maintain positive interpersonal and interagency working relationships. | |
| Behavior: Establish organization structure, reporting procedures, and chain of command. | Evaluation Record #, Evaluator Initials and Date |
| 8. Plan and activate your division/group. <ul style="list-style-type: none"> Identify units to activate and order resources required for operation. Identify work space requirements and determine locations. Brief division/group personnel on current and anticipated activity. Provide initial operating instructions to division/group personnel. | |

Competency: Lead assigned personnel.

Description: Influence, guide, and direct assigned personnel to accomplish objectives and desired outcomes in a rapidly changing, high-risk environment.

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| Behavior: Model leadership values and principles. | Evaluation Record #, Evaluator Initials and Date |
| 9. Exhibit principles of duty. <ul style="list-style-type: none"> Be proficient in your job, both technically and as a leader. Make sound and timely decisions. Ensure tasks are understood, supervised and accomplished. Develop your subordinates for the future. | |

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| <p>10. Exhibit principles of respect.</p> <ul style="list-style-type: none"> • Know your subordinates and look out for their well-being. • Keep your subordinates informed. • Build the team. • Employ your subordinates in accordance with their capabilities. | |
| <p>11. Exhibit principles of integrity.</p> <ul style="list-style-type: none"> • Know yourself and seek improvement. • Seek responsibility and accept responsibility for your actions. • Set the example. | |
| <p>Behavior: Ensure the safety, welfare, and accountability of assigned personnel.</p> | <p>Evaluation Record #, Evaluator Initials and Date</p> |
| <p>12. Manage operational periods to achieve objectives.</p> <ul style="list-style-type: none"> • Evaluate need for extended operational periods. • Ensure adequate work/rest ratio. | |
| <p>Behavior: Establish work assignments and performance expectations, monitor performance, and provide feedback.</p> | <p>Evaluation Record #, Evaluator Initials and Date</p> |
| <p>13. Ensure subordinates understand assignment for operational period.</p> | |
| <p>14. Continually evaluate performance.</p> <ul style="list-style-type: none"> • Communicate deficiencies immediately and take corrective action. • Provide training opportunities where available. • Complete personnel performance evaluations according to agency guidelines. | |
| <p>Behavior: Emphasize teamwork.</p> | <p>Evaluation Record #, Evaluator Initials and Date</p> |
| <p>15. Establish cohesiveness among assigned resources.</p> | |
| <p>Behavior: Coordinate interdependent activities.</p> | <p>Evaluation Record #, Evaluator Initials and Date</p> |
| <p>16. Establish priorities and coordinate units within the division or group.</p> | |
| <p>17. Coordinate incident rehabilitation needs.</p> <ul style="list-style-type: none"> • Coordinate with responsible agencies. • Monitor progress. • Advise the OSC or IC of rehabilitation needs daily. | |

Competency: Communicate effectively.

Description: Use suitable communication techniques to share relevant information with appropriate personnel on a timely basis to accomplish objectives in a rapidly changing, high-risk environment.

| Behavior: Ensure relevant information is exchanged during briefings and debriefings. | Evaluation Record #, Evaluator Initials and Date |
|--|---|
| 18. Provide subordinates tactical briefings. <ul style="list-style-type: none"> • Discuss alternate plan based on strategies, control objectives, and type of resources available. • Follow the established briefing format. | |
| 19. Obtain periodic reports from subordinates and adjacent resources on progress. | |
| 20. Inform OSC or IC as appropriate. <ul style="list-style-type: none"> • Conditions affecting division/group operations. • Hazardous conditions. • Situation status in assigned work area. • Unresolved conflicts with adjacent divisions/groups. | |
| 21. Brief relief forces and oncoming Division/Group Supervisor. <ul style="list-style-type: none"> • Current status/conditions/concerns regarding assignment. | |
| 22. Participate in functional area briefings and After Action Reviews (AARs). | |
| Behavior: Ensure documentation is complete and disposition is appropriate. | Evaluation Record #, Evaluator Initials and Date |
| 23. Report and document special occurrences or events (e.g., accidents, structure/improved property loss or damage, sickness) to immediate supervisor. <ul style="list-style-type: none"> • Receive reports of events from subordinates or personal observation of events (e.g., nature of event, location, magnitude, personnel involved, action taken). • Request assistance as established in response protocol outlined in the IAP or relevant plan. | |
| 24. Submit demobilization documentation as requested. | |

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| Behavior: Communicate work expectations through the chain of command and across functional areas. | Evaluation Record #, Evaluator Initials and Date |
| 25. Coordinate across functional areas. <ul style="list-style-type: none"> • OSC or IC • Field Observers • Rescue Operations • Law Enforcement Officers | |
| 26. Provide timely responses to requests from the OSC or IC. | |
| Behavior: Develop and implement plans and gain concurrence of affected agencies and/or the public. | Evaluation Record #, Evaluator Initials and Date |
| 27. Participate in the development of the IAP or relevant plan for the next operational period. <ul style="list-style-type: none"> • Communicate situation and resources status to the OSC (e.g., summary of resource utilization, work progress, changes from assignment, conditions affecting division/group operations, hazards, unresolved conflicts with adjacent divisions/groups, and effectiveness of air operations within division/group area). • Request any necessary resources and logistical needs. • Recommend objectives for next operational period. | |
| 28. Identify and evaluate developed properties and create a community protection plan. <ul style="list-style-type: none"> • Hazards • Access vulnerabilities • Infrastructure vulnerabilities • Trigger points • Evacuation/ shelter in place plans • Logistical needs • Resource requirements • Contact information (internal/external) • Maps • Triage structure/improvements • Appropriate tactics | |

Competency: Ensure completion of assigned actions to meet identified objectives.

Description: Identify, analyze, and apply relevant situational information and evaluate actions to complete assignments safely and meet identified objectives. Complete actions within established timeframe.

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| Behavior: Gather, distribute, and explain information as necessary. | Evaluation Record #, Evaluator Initials and Date |
| 29. Identify kind, type, and number of resources required to achieve objectives. <ul style="list-style-type: none"> Consider types of resources, resource availability, and safety factors. Identify necessary forces (e.g., intuitive method). | |
| 30. Implement control objectives and special instructions for division/group. <ul style="list-style-type: none"> Monitor work progress and evaluate incident situation. Develop recommendations for next operational period. | |
| Behavior: Make appropriate decisions based on analysis of gathered information. | Evaluation Record #, Evaluator Initials and Date |
| 31. Determine need for assistance. <ul style="list-style-type: none"> Identify need for additional assistance by monitoring work progress or based on reports from subordinates. Coordinate with the OSC or IC and request assistance according to procedures discussed in briefing. Notify the OSC when resources are moved or shared between divisions/groups, or excess to operational needs. | |
| Behavior: Take appropriate action based on assessed risks. | Evaluation Record #, Evaluator Initials and Date |
| 32. Apply the appropriate Risk Management Process, (e.g., IRPG, etc.) <ul style="list-style-type: none"> Step 1: Situation Awareness Step 2: Hazard Assessment Step 3: Hazard Control Step 4: Decision Point Step 5: Evaluate | |
| 33. Execute a resource protection plan. <ul style="list-style-type: none"> Determine appropriate tactics Make resource assignments. | |
| 34. Manage an incident within an incident and take appropriate action based on established procedure. <ul style="list-style-type: none"> Appraise the OSC or IC of the current situation. Document any actions taken. | |
| Behavior: Modify approach based on evaluation of incident situation. | Evaluation Record #, Evaluator Initials and Date |
| 35. Assess incident behavior and adjust tactics appropriately. | |
| 36. Adjust tactical plan in response to opportunities or problems encountered. | |

| Behavior: Provide logistical support as necessary. | Evaluation Record #, Evaluator Initials and Date |
|---|---|
| <p>37. Identify and plan for logistical support needs.</p> <ul style="list-style-type: none"> • Review logistics elements of plan to determine if they meet operational needs. • Maintain documentation of accountable property assigned to the division/group. • Anticipate and resolve logistical needs. | |
| Behavior: Transfer position duties while ensuring continuity of authority, knowledge, and the incident complexity. | Evaluation Record #, Evaluator Initials and Date |
| <p>38. Coordinate an efficient transfer of position duties when mobilizing/demobilizing (e.g., incoming Incident Management Team (IMT), host agency).</p> <ul style="list-style-type: none"> • Inform subordinate staff and the OSC or IC. • Document necessary follow up action and submit to the OSC or IC. | |
| Behavior: Plan and implement demobilization procedures. | Evaluation Record #, Evaluator Initials and Date |
| <p>39. Anticipate demobilization of resources.</p> <ul style="list-style-type: none"> • Identify excess resources. • Prepare schedule for demobilization. | |
| <p>40. Ensure demobilization of resources.</p> <ul style="list-style-type: none"> • Brief subordinate staff on demobilization procedures and responsibilities. • Ensure incident and agency demobilization procedures are followed. | |
| <p>41. Ensure PTBs are completed</p> <ul style="list-style-type: none"> • Complete a PTB for each direct report who gained experience on the assigned Type 3 event. • Ensure your PTB is completed by your designated supervisor. | |
| <p>42. Demobilize and check out.</p> <ul style="list-style-type: none"> • Receive demobilization instructions from incident supervisor. • If required, complete ICS 221, Demobilization Checkout and submit completed form to the appropriate person. | |
| <p>43. Participate in the After-Action Report (AAR) and make recommendations for process improvements which include, but are not limited to:</p> <ul style="list-style-type: none"> • Identify strengths that should be maintained and built upon. • Identify potential areas for improvement and solutions to resolve the identified gaps. | |



**State of Alaska Position Task Book
Verification/Certification of Completed Task Book**

Division/Group Supervisor Type 3 (DIVS3)

Final Evaluator's Verification

To be completed ONLY when the trainee has fully completed all required assignments and is recommended for credentialing.

I verify that (trainee name) _____ has successfully performed as a trainee by demonstrating all tasks for the position listed above, has completed all required training assignments, and should be considered for credentialing in this position. All tasks are documented with appropriate initials.

Final Evaluator's Signature: _____

Final Evaluator's Printed Name: _____

Home Unit Title: _____

Home Unit/Agency: _____

Home Unit Phone Number: (_____) _____ Date: _____

Agency Certification

I certify that (trainee name) _____ has met all requirements for qualification in the above position and that such qualification has been issued.

Certifying Official's Signature: _____

Certifying Official's Printed Name: _____

Title: _____

Certifying Official's Email Address: _____

Home Unit/Agency: _____

Home Unit Phone Number: (_____) _____ Date: _____

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