



**FEMA**

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FEMA News Desk: 907-227-0790  
Alaska PIO: 907-428-7140  
SBA PIO 916-847-2638

# News Release

## **Disaster Recovery Center Opens in Anchorage to Help With Earthquake Losses**

**ANCHORAGE, Alaska** – A disaster recovery center operated by the state of Alaska and the Federal Emergency Management Agency opens Friday, Feb. 22, in Anchorage to provide in-person advice and referrals to those affected by the Nov. 30 earthquake.

Center location and hours are:

**Spenard Community Recreation Center**  
**2020 West 48<sup>th</sup> Ave.**  
**Anchorage, AK 99517**

**Monday-Friday, 10 a.m. to 7 p.m.**  
**Saturday, noon to 7 p.m.**  
**Sunday, noon to 4 p.m.**

Alaska homeowners, renters and business owners in the Municipality of Anchorage and the boroughs of Mat-Su and Kenai Peninsula, which were included in the major disaster declaration, may apply for assistance for uninsured and underinsured damage and losses.

FEMA may be able to provide grants to help repair an earthquake-damaged home or pay for temporary lodging if an applicant is still unable to live at home.

Disaster recovery centers are staffed by representatives from FEMA, the U.S. Small Business Administration, and other federal and local agencies. One-on-one assistance includes:

- Help to register for FEMA's Individual Assistance program.
- Help completing paperwork and checking the status of your application.
- Help applying for the SBA's low-interest disaster loans for businesses, private nonprofits, homeowners and renters.
- Help understanding how to appeal FEMA eligibility decisions.
- All disaster recovery centers are physically accessible and offer effective communication options including captioned phones, Video Remote Interpreting, American Sign Language interpreters upon request and assistive listening devices.
- If you need an accommodation or assistance due to a disability, notify FEMA staff at the time of registration or anytime during the assistance process.

Applicants for disaster assistance should have the following information on hand:

- Social Security number
- Address of the damaged primary residence
- Description of the damage
- Information about insurance coverage
- A current contact telephone number
- An address where they can receive mail
- Bank account and routing numbers for direct deposit of funds

Many of the services available at disaster recovery centers are also available by calling the FEMA Helpline at **800-621-3362 (FEMA), voice/VP/711**. Multilingual operators are available. **TTY** users may call **800-462-7585**. Lines are open daily from 7 a.m. to 10 p.m. local time.

Businesses and residents can visit [www.SBA.gov/disaster](http://www.SBA.gov/disaster) or contact SBA's Disaster Assistance Customer Service Center at **800-659-2955**. TTY users may also call **800-877-8339**. Applicants may also email [DisasterCustomerService@sba.gov](mailto:DisasterCustomerService@sba.gov).

For more information on Alaska's disaster recovery, visit [FEMA.gov/disaster/4413](http://FEMA.gov/disaster/4413), [Twitter.com/FEMARegion10](https://twitter.com/FEMARegion10) and [Facebook.com/FEMA](https://facebook.com/FEMA).

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*FEMA's mission is helping people before, during, and after disasters.*

*Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has faced discrimination, call FEMA toll-free at 800-621-3362 (FEMA), voice/VP/711. Multilingual operators are available. TTY users may call 800-462-7585.*

*The U.S. Small Business Administration is the federal government's primary source of money for the long-term rebuilding of disaster-damaged private property. SBA helps businesses of all sizes, private nonprofit organizations, homeowners and renters fund repairs or rebuilding efforts and cover the cost of replacing lost or disaster-damaged personal property. For more information, applicants may contact SBA's Disaster Assistance Customer Service Center at 800-659-2955. TTY users may also call 800-877-8339. Applicants may also email [DisasterCustomerService@sba.gov](mailto:DisasterCustomerService@sba.gov) or visit SBA at [www.SBA.gov/disaster](http://www.SBA.gov/disaster) .*