



**FEMA**

Oct. 20, 2022

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State News Desk: (907) 428-7140

FEMA News Desk: (425) 487-4610

## News Release:

### FEMA Updates Operating Hours for the Alaska Disaster Assistance Hotline

**ANCHORAGE, ALASKA** – FEMA has updated the operating hours for the Alaska-specific Disaster Assistance Hotline. Residents in the Regional Educational Attendance Areas of Bering Strait, Kashunamiut, Lower Kuskokwim and Lower Yukon who experienced damage or loss from September’s severe storm, flooding and landslides can call the hotline to apply for FEMA assistance or receive help with an application.

Starting **Monday, Oct. 24**, the Anchorage-based FEMA hotline will operate from **9 a.m. to 6 p.m.**, Monday through Saturday and will be **closed** on Sundays.

Applicants can apply for FEMA disaster assistance by:

- Calling **1-866-342-1699** for the FEMA Alaska-specific disaster hotline. For TTY users, dial 711. For TTY users with an out-of-state area code, dial **1-800-770-8973** for Alaska Relay
- Going online to **disasterassistance.gov**.
- Downloading and applying through the FEMA mobile app.

The deadline to apply for FEMA assistance is **Nov. 22, 2022**.

FEMA’s Individual Assistance program may include grants for temporary housing expenses, basic home repairs, or other essential disaster-related needs that are not covered by insurance. In Alaska, subsistence items lost or damaged from the September storms may be eligible for assistance.

The State of Alaska also has an Individual Assistance program, which has a separate application process from FEMA’s. **It is important that survivors apply for both FEMA and the State of Alaska’s disaster assistance programs.**

If you are found ineligible for federal assistance, you may still qualify for assistance through the State of Alaska, but if you do not submit both applications it is possible that no assistance will be available to you.

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- Survivors can apply for state assistance online at [ready.alaska.gov/IA](https://ready.alaska.gov/IA) or by calling **844-445-7131**. The deadline to apply for State of Alaska assistance is **Nov. 17, 2022**.

Some applicants may be referred to the **U.S. Small Business Administration (SBA)** to apply for a disaster loan. Long-term, low-interest disaster loans for businesses, nonprofits, homeowners and renters may be available to cover losses not fully compensated by insurance or other sources. Homeowners and renters should submit an SBA disaster loan application even if they are not sure they will need or want a loan.

Applicants may apply in the following ways:

- Go online at: <https://disasterloanassistance.sba.gov/>.
- Call **1-(800) 659-2955**, for TTY users please dial 711.
- Email [disastercustomerservice@sba.gov](mailto:disastercustomerservice@sba.gov) for more information on SBA disaster assistance.

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For more information about FEMA's support to Alaska's severe storms, flooding and landslide recovery, visit the [FEMA Disaster Site](#). Follow FEMA Region 10 on [Twitter](#) and [LinkedIn](#) for the latest updates.

*FEMA's mission is helping people before, during, and after disasters.*

*FEMA is committed to providing equal access to our programs and services without discrimination. If you require a reasonable accommodation, call or text 907-727-6221 or email [FEMA-language-access-request@fema.dhs.gov](mailto:FEMA-language-access-request@fema.dhs.gov). You can also let staff in the field know you require an accommodation such as spoken language resources, mobility assistance, or sign language interpreting services. If you feel you have experienced discrimination, call the FEMA Civil Rights Resource line at 833-285-7448 or 800-462-7585 (TTY/TDD) or email: [FEMACivilRightsOffice@fema.dhs.gov](mailto:FEMACivilRightsOffice@fema.dhs.gov).*