

# Fact Sheet

Contact: Division of Homeland Security and Emergency Management  
Individual Assistance  
1-844-445-7131



## DISASTER ASSISTANCE FOR INDIVIDUALS AND FAMILIES

When the Governor declares a disaster and authorizes Individual Assistance (IA), Alaska's **Individual and Family Grant (IFG) Program** and **Temporary Housing Program (THP)** provide timely assistance to individuals or families to meet disaster-related necessary expenses and serious needs. Together, these programs provide essential support when other resources are unavailable or inadequate. The State of Alaska is working with federal partners to identify programs that may become available to disaster survivors. If activated, federal disaster assistance must be pursued prior to a State IA award. More IA information at [www.ready.alaska.gov/Recovery/IndividualAssistance](http://www.ready.alaska.gov/Recovery/IndividualAssistance)

The Individual Assistance program works closely with disaster-affected communities to ensure applicants are aware of the available IA resources. Individuals can apply with the Division of Homeland Security and Emergency Management (DHS & EM) for 60 days following declaration of a disaster via:

- **Online** - Register online at **Ready.Alaska.Gov**. Be prepared to provide a description of damages and/or loss, home ownership documentation, insurance information, personal identification, and proof of occupancy (utility bill). Online registration opens September 26, 2022.
- **Telephone Registration** – To register by phone call **1-844-445-7131**. Be prepared to provide a description of damages and/or loss, home ownership documentation, insurance information, personal identification, and proof of occupancy (utility bill). Telephone registration opens September 28, 2022.

IA staff work closely with individuals on their applications and throughout the program to ensure immediate and essential individual and family needs are met.

### INDIVIDUAL ASSISTANCE OVERVIEW

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#### Housing Assistance

- **Owners (primary residences only)**. Money to repair, replace, or rebuild; provide access; clean or make sanitary; remove debris relating to life, health, and safety issues.

#### Other Needs Assistance (determined separately from housing assistance)

- **Personal property (Owners and Renters)**. Money to replace essential clothing; household items, furnishings or appliances; tools and employer-required specialized clothing; subsistence equipment; repair, cleaning or sanitizing of personal property; or moving and storage to prevent or reduce further damage.
- **Transportation**. Assistance to repair an Applicants only means of transportation.
- **Medical and Dental Expenses**. Assistance for disaster caused medical and dental expenses.
- **Funeral Expenses**. Assistance for disaster caused funeral expenses.

### TEMPORARY HOUSING PROGRAM (determined separately from housing assistance)

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Temporary Housing (TH) can provide funds to secure lodging while applicants pursue permanent housing solutions.

- Eligible home owners up to 18 months
- Eligible renters up to three months